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Information Fair Trade Scheme (IFTS)

Commitment by Chief Inspector, Care and Social Services Inspectorate Wales:

I am personally committed to making sure that we trade fairly in information. To show the strength of my commitment, both in Care and Social Services Inspectorate Wales and to our customers, I have asked The National Archives to begin the process of verification that the organisation and decision making of Care and Social Services Inspectorate Wales support this commitment in practice.

I will insist that we strictly follow an open and transparent system of trading that meets the terms of the Competition Act 1998. My aim is that, in principle, we can meet all the needs of anyone who applies for a licence to re-use information for any purpose. We will publish any exceptions on our website and strictly follow them.

The role of information trading is written into our business model. If we are to set prices, the methods for setting them (such as royalty schemes), will be in line with the role of information trading within the business model. We will publish them on our website and strictly follow them. Any exceptions will be described in full on the website will be available to anyone who qualifies for them.

I am committed to reducing as far as possible the administrative burden on people who re-use public sector information. I will make sure that we use processes for trading information that are similar to those of the rest of the public sector.

I will tell the Controller of HMSO about any complaints I receive that my organisation has broken this commitment, and I will investigate them thoroughly. If The National Archives decides to investigate a complaint, I will allow the investigation team to see the relevant staff and records. I will report complaints regularly to the Advisory Panel on Public Sector Information.

Imelda Richardson

Chief Inspector