

Care and Social Services Inspectorate Wales

Voluntary Approval Scheme

Frequently asked questions

[Mae'r ddogfen hon hefyd ar gael yn Gymraeg](#) / This document is also available in Welsh

Q1. If I care for a child or children in one of their homes do I have to be approved?

A. No, this is a voluntary scheme but it will enable you to prove to your employer that you have met the criteria and will enable them to access financial support should they be eligible, which should make you more employable.

Q2. What are the criteria for the voluntary approval scheme?

From 1st May 2017 the criteria for a home childcarer (nanny) to be approved under this scheme are that the applicant:-

- is over 18 years of age;
- holds a current paediatric first aid certificate;
- has undergone an enhanced DBS (Disclosure and Barring Service) check; and
- has a qualification on the Social Care Wales [List of Required Qualifications](#) to work within the Early Years and Childcare Sector:

The required qualification from May 1st 2017 must be one of the following:-

- the Diploma in Children's Care, Learning and Development (CCLD) (Wales & Northern Ireland) levels 3, 4 or 5

or

- the CYPOP 5 unit – *Understand how to set up a home based child care service.*

Q3. What if I don't have one of the qualifications listed above?

Previously the Diploma in Children's Care, Learning and Development (CCLD) level 2 was an accepted qualification under the scheme. From 1st May 2017 this qualification will no longer be accepted.

Further information about training opportunities, and any local funding support which may be available, to undertake the CYPOP 5 unit and other qualifications can be accessed from:

Social Care Wales:

<http://www.ccwales.org.uk/early-years-and-childcare-worker/>

Family Information Services:

<http://gov.wales/topics/people-and-communities/people/children-and-young-people/parenting-support-guidance/help/familyinformationservices/?lang=en>

PACEY Cymru

<https://www.pacey.org.uk/partnerships/pacey-in-wales/>

or from CSSIW:

<http://cssiw.org.uk/providingacareservice/nannies/?lang=en>

Q4. How much will it cost to become approved?

A. The approval fee will be £96 (this includes VAT) for first-year applications and is non-refundable. This covers the cost of administration and the Disclosure and Barring Service (DBS) check. ('If you verify your personal documents at a Post Office branch, they will charge you for this service'). Approval lasts for 12 months so you will need to reapply every year. As a DBS check is valid for 3 years, the fee for re-application is £55 for the second and third year. You should submit your re-application six to eight weeks before your approval is due to end.

Q5. What is a Disclosure and Barring Service (DBS) check?

A. As part of the approval process applicants are required to apply for an enhanced Disclosure and Barring Service check (DBS check). A DBS check is a document containing information held by the police and government departments and can be used by employers and voluntary organisations to make safer recruitment decisions. Disclosures are provided by the DBS an executive agency of the Home Office.

The DBS check is necessary for those regularly caring for, training, supervising or being in sole charge of children or vulnerable adults and contains details of all convictions on record including spent convictions, plus details of any cautions, reprimands or warnings. It also involves an extra level of checking with local police force records in addition to checks with the Police National Computer (PNC) and the government department lists of those who are legally barred from work with children.

Q6. Have you considered subscribing to the DBS Update Service?

A. For an annual subscription you can join the DBS Update Service; this will allow you to keep your DBS Certificate up-to-date and take it with you from job to job provided it is within the same workforce area and where the same type and level of check is required (Standard or Enhanced).

Q7. What if I'm already registered with the DBS Update Service?

If you have an enhanced DBS certificate for the correct workforce area that you are applying for and you already subscribe to the Update Service, then the approval fee for the first-year application will be £55 as you won't have to pay for the cost of a DBS check. You must show us your original DBS certificate and give us your consent to carry out an online 'status check' to see if there are any changes on your certificate.

Important: If you don't keep up your payments of the annual subscription fee to DBS Update Service, you'll need to apply for a new DBS check.

Q8. How do I apply for approval with the Childcare Approval Scheme?

A. Complete an application form and send it to:
Childcare Approval Scheme
Care and Social Services Inspectorate Wales
Government Offices
Sarn Mynach
Llandudno Junction
Conwy LL31 9RZ
(Tel. 0300 790 0126)

Application forms can be accessed from [our website](#) via this link:
Once you have submitted your application, you will need to contact CSSIW on **0300 790 0126** to make payment over the phone. Please allow 5 working days before attempting to make payment for us to process your application. Please do not send copies of qualification certificates with your application. We will ask for these once your eligibility has been assessed.

Q9. I am working as a childcarer in England/Scotland, can I apply to be approved?

A. Childcare at Home Approval Scheme only applies to Wales although if you live in England or Scotland and look after children in Wales you can apply to become an approved childcarer.

Q10. What can someone do if they are refused approval?

A. In the first instance childcarers can ask the Approval Body to reconsider their decision. If after this internal appeals process the childcarer is still not happy with the decision they can appeal to the First-Tier Tribunal. If you wish to appeal you must do so by application in writing to the Secretary of the First-Tier Tribunal at Mowden Hall, Staindrop Road, Darlington DL39BG

08/2017

Q11. How will I be able to find out if a childcarer is approved?

A. Each approved childcarer will be given an Approval letter with their name, period of validity and a unique identity number. When you employ a carer you should ask for them to present this letter to you as evidence of their approval.

Q12. How can I find approved carers in my area?

A. You can contact your local [Family Information Service](#) to find approved carers in your area. You can call their national line on **0300 123 7777** for more information.

Q13. What protection will there be for an approved childcarer working in the parent's home if that home is dangerous to either the children or the childcarer?

A. The identification of any risks will be a matter for the childcarer and parents.

Q14. What will the approval body do if notified of an approved childcarer having harmed a child?

A. Advise the caller to notify the appropriate Authority. Take details of the childcarer and their address and pass on the information to the local Social Services. When informed that an appropriate authority is investigating the allegations, CSSIW may withdraw approval at any point during the investigation. Should the investigation clear them of wrong doing the childcarer can re-apply to become approved.

Q15. Will childcare be eligible for help within the childcare element of Working Tax Credits/Universal Credit?

A. Childcare provided by a carer approved under the terms of this scheme, who is delivering care in the home of one of the children for whom they are caring, is qualifying care for the purposes of calculating eligibility for the childcare element of Working Tax Credit/Universal Credit and for the tax and National insurance contributions benefits of using employer childcare vouchers.

Q16. What about people caring for children they are related to? Will the parents of the children be able to claim the childcare element of the Working Tax Credit/Universal Credit?

A. You can't usually claim help with childcare provided by relatives, even if they are approved.

Q17. When can you claim for childcare provided by relatives?

A. You can claim for the childcare element of Working Tax Credit/Universal Credit for childcare provided by a relative if the relative is:

- a childcare provider, approved under Childcare Approval Scheme, who cares for your child outside your child's own home - but they must also care for at least one other child who is not related to them. For more information please visit the [HMRC website](#).

Q18. Do I need to be approved if I am paid in childcare vouchers?

A. No, but your employer will only benefit from tax and National Insurance Contributions savings if you are approved. For information about tax and National Insurance visit the [HMRC website](#).

Q19. How long does the renewal process take?

A. We advise carers to reapply for approval 4 to 6 weeks in advance. For parents to retain continuous entitlement to tax credits/Universal Benefit / employer childcare vouchers, it is necessary for their nanny or carer to remain approved or registered.

Those who follow this advice will be more likely to achieve a seamless renewal starting from the date their old approval expires.

Carers need to undertake a new DBS every 3 years, but you will still need to apply for approval each year and will need to provide evidence that your first aid training is up to date.