# Annual Return 2022/2023

2023.	completed for you. There are no ac	bout this provider and its associated services on the 31st March tions to complete. This information displayed will be included in the
Provider name:		Fairways Care Ltd
The provider was registere	ed on:	27/12/2018
The following lists the provider conditions:	There are no imposed conditions a	ssociated to this provider
The regulated services delivered by this provider	Fairways Nursing Home	
were:	Service Type	Care Home Service
	Type of Care	Adults With Nursing
	Approval Date	27/12/2018
	Responsible Individual(s)	Paul Nicholls
	Manager(s)	Monica Craciun
	Maximum number of places	38
	Service Conditions	There are no conditions associated to this service
	Ceris New ydd Nursing Home	
	Service Type	Care Home Service
	Type of Care	Adults With Nursing
	Approval Date	27/12/2018
	Responsible Individual(s)	Paul Nicholls
	Manager(s)	
	Maximum number of places	75
	Service Conditions	There are no conditions associated to this service
	Ty Cariad Dementia Care Centre	
	Service Type	Care Home Service
	Type of Care	Adults With Nursing
	Approval Date	28/01/2019
	Responsible Individual(s)	Paul Nicholls
	Manager(s)	Claudia Ontanu
	Maximum number of places	48
	Service Conditions	There are no conditions associated to this service

Training an	d Workforce	Ranning
-------------	-------------	---------

Describe the arrangements in place during the last financial year	Our company has a mandatory training schedule in place. Much o
for identifying, planning and meeting the training needs of staff	f this training is done on line through e learning through "My Lear
employed by the service provider	ning Cloud". Training is identified on the needs of residents and
	additional courses booked where required to mee the residents n
	eeds. This is done through our oversight process and assessing t
	he training matrix that is in place.

for the recruitment and retention of staff employed by the service provider	acebook groups and also by means of overseas recruitment. Ret ention of staff is influenced by our flexible working arrangements	
	and ensuring we pay above the minimum wage.	
	for the recruitment and retention of staff employed by the service provider	Describe the arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider Our staff are recruited through Indeed adverts, local adverts on F acebook groups and also by means of overseas recruitment. Ret ention of staff is influenced by our flexible working arrangements and ensuring we pay above the minimum wage.

## Service Profile

Service Details

Name of Service	Ceris Newydd Nursing Home	
Telephone Number	01248360500	

l elephone Number	01248360590	
What is/are the main language(s) through which your service is provided?	Welsh Medium and English Medium	
Other languages used in the provision of the service		

# Service Provision

ł	People Supported	
	How many people in total did the service provide care and support to during the last financial year?	101

## Fees Charged

The minimum weekly fee payable during the last financial year?	1008
The maximum weekly fee payable during the last financial year?	1245

## Complaints

What was the total number of formal complaints made during the last financial year?	3
Number of active complaints outstanding	0
Number of complaints upheld	1
Number of complaints partially upheld	1
Number of complaints not upheld	1
What arrangements were made for consulting people who use the service about the operation of the service during the last financial year?	The home had residents and family meetings, the RI informed resi dents of upcoming works via email and letter in Welsh and English The manager has an open door policy and clinics for residents an d families to express any concerns. Residents survey was carried out in October 22.

#### Service Environment

How many bedrooms at the service are single rooms?	74
How many bedrooms at the service are shared rooms?	0
How many of the bedrooms have en-suite facilities?	68
How many bathrooms have assisted bathing facilities?	6
How many communal lounges at the service?	6
How many dining rooms at the service?	3

Provide details of any outside space to which the residents have access	The home is set in 2 acres of grounds of which the residents have unsecured access too via our activities team. However there are 4 secure patio areas measuring approximately 30 square meters.
Provide details of any other facilities to which the residents have access	Hairdressers Chiropody Activities coordinator Barbara bus (disability taxi)

#### Communicating with people who use the service

Identify any non-verbal communication methods used in the provision of the service	
Picture Exchange Communication System (PECS) No	
Treatment and Education of Autistic and related Communication- handicapped CHildren (TEACCH)	No
Makaton	No
British Sign Language (BSL)	No
Other	Yes
List 'Other' forms of non-verbal communication used	word cards

## Statement of Compliance

The Responsible Individual must prepare the statement of compliance.

CIW have published guidance on completing the quality of care review which provides advice on what could be contained within the statement of compliance.

Set out your statement of compliance in respect to the four well-being areas below.

The extent to which people feel their voices are heard, they have choice about their care and support, and opportunities are made available to them.	Our service operates an open door policy to hearing and dealin g with concerns from our service users. Our complaints policy is available to all service users and readily available for our famili es of service users. We work with service users to produce a si x monthly survey of our residents need. This survey gives the o pportunity for our service users to express any areas that they f eel the service could improve in. The RI visits the home at least monthly, however in reality the R I visits teh home at least weekly and records his visits. The serv ice users can should they choose to, make an appointment to s ee the RI through the complaints procedure. Where a service u ser lacks capacity to do so this opportunity can be afforded to t he family. The RI discusses matters with service users verbally when required. Our service is compliant with the DOL's standards and assessm ents of residents needs is carried out to ensure that they have a representative to have their needs and plan of care listened t o. An advocacy service is readily available for the service users Regular visits from our area manager and auditing of our servic e users well being is carried out. Residents meetings are also c arried out every 6 months to ensure that the voices of our resid
	ents are heard and they have the opportunity to convey their th oughts and feelings.
The extent to which people are happy and supported to maintain their ongoing health, development and overall wellbeing. For children, this will also include intellectual, social and behavioural development.	Our service produces care plans and risk assessments for our clients. These are carried out in conjunction with the client and the clients representative to ensure spiritual and cultural needs are listened to as well as care needs. These care plans are the n bench marked at monthly reviews to ensure the care needs a nd wellbeing of our residents is responsive to any changes that may or may not have occurred. Our area manager visits the ser vice each week to meet with clients and ensure oversight of the care planning process by bench marking particular clients and ensuring that their care needs are appropriate to the needs of t he client. Our care planning is also done in conjunction with fa mily members or advocacy services should the needs arise. Our auditing processes ensure that our service is measured an d oversight is provided in this area via our area manager.

The extent to which people feel safe and protected from abuse and neglect.	All of our staff are trained in Safeguarding. Our residents surve y conducted gauges a level of compliance in the area of how p eople feel safe. Our staffing ratios are adapted upon the needs of the residents to ensure that our staffing levels reflect the nee ds of the residents. Our residents and our residents families are made aware of wh at actions to take in respect of any alleged abuse.
The extent to which people live in accommodation that best supports their wellbeing and achievement of their personal outcomes.	We measure the above by close monitoring of our residents mo od. This is recorded in our daily reporting to assess any downtu rn in someone's mental health which may be a signal that a resi dent does not feel safe or may be subjected to some form of ab use. Regular visits from our Area manager and RI ensure oversight of this area. Ongoing auditing by our home manager and Clinic al manager measures this area of compliance.

The following section requires you to answer questions about the staff and volunteers working at the service.

Number of posts and staff turnover

Staff Type

The total number of full time equivalent posts at the service (as at 31 March)

No. of posts vacant

The following section requires you to answer questions about each staff type including information about the number of filled and vacant posts, the training undertaken, the contractual arrangements in place and the qualifications of those staff.

The information entered should relate to the period during which the staff member has been working for the provider only.

 Service Manager

 Does your service structure include roles of this type?
 Yes

Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.

 Filled and vacant posts

 No. of staff in post

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	1
Health & Safety	1
Equality, Diversity & Human Rights	1
Infection, prevention & control	1
Manual Handling	1
Safeguarding	1
Medicine management	1

Dementia	1	
Positive Behaviour Management	1	
Food Hygiene	1	
Please outline any additional training undertaken pertinent to this role which is not outlined above.	Registered manager is a RGN Fire Marshall training.	
Contractual Arrangements		
No. of permanent staff	1	
No. of Fixed term contracted staff	0	
No. of volunteers	0	
No. of Agency/Bank staff	0	
No. of Non-guaranteed hours contract (zero hours) staff	0	
Outline below the number of permanent and fixed term contact staff by hours worked per week.		
No. of full-time staff (35 hours or more per week)	1	
No. of part-time staff (17-34 hours per week)	0	
No. of part-time staff (16 hours or under per week)	0	
Staff Qualifications		
No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	1	
No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager	1	
Deputy service manager		
Does your service structure include roles of this type?	Yes	
Important: All questions in this section relate spe stated, the information added should be the pos	crifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.	
Filled and vacant posts		
No. of staff in post	1	
No. of posts vacant	0	
Training undertaken during the last financial year for this role type. Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.		
Induction	1	
Health & Safety	1	
Equality, Diversity & Human Rights	1	
Infection, prevention & control	1	
Manual Handling	1	
Safeguarding	1	
Medicine management	1	
Dementia	1	
	1	
Positive Behaviour Management	'	
Food Hygiene	1	

Please outline any additional training undertaken pertinent to this role which is not outlined above.	fire marshal enhanced management of medications. Level 4 health and social care
Contractual Arrangements	
No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0
Outline below the number of permanent and fixe	d term contact staff by hours worked per week.
No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0
Staff Qualifications	
No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	1
No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager	0
	Yes
Does your service structure include roles of this type?	
Does your service structure include roles of this type?	cifically to this role type only. Unless otherwise
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post	cifically to this role type only. Unless otherwise
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional tr	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional tr not outlined above'.	1 0 ar for this role type only. Unless otherwise ition as of the 31st March of the last financial year. 1 0 ar for this role type. ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional tr not outlined above'.	1         0         ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is         1
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety	1         0         and training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is         1         1
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that mai can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights	1         0         ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control	1         0         and training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is         1
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that mai can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling	1         0         art for this role type.         ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is         1
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding	1         0         and training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is         1
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that mai can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management	1         0         art for this role type.         ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is         1 </td

Please outline any additional training undertaken pertinent to this role which is not outlined above.	first aid trainer manual handling trainer Fire MArshal. RGN	
Contractual Arrangements		
No. of permanent staff	1	
No. of Fixed term contracted staff	0	
No. of volunteers	0	
No. of Agency/Bank staff	0	
No. of Non-guaranteed hours contract (zero hours) staff	0	
Outline below the number of permanent and fixed	d term contact staff by hours worked per week.	
No. of full-time staff (35 hours or more per week)	1	
No. of part-time staff (17-34 hours per week)	0	
No. of part-time staff (16 hours or under per week)	0	
Staff Qualifications		
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	0	
No. of staff working towards the required/recommended qualification	0	
Nursing care staff Does your service structure include roles of this type?	Yes	
Does your service structure include roles of this type?		
Does your service structure include roles of this type?	cifically to this role type only. Unless otherwise	
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi	cifically to this role type only. Unless otherwise	
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the positive of the positi	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year.	
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the positive of the positive of the staff in post.	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year. 5 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed	
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts No. of staff in post No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year. 5 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed	
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the positive stated, the positive stated, the information added should be the positive stated, the information added should be the positive stated, the information added to information added to positive stated added to positi	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year. 5 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is	
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posite stated, the information added to posite stated. Training the last financial years are brown added to 'Please outline any additional transition added to 'Please outline added to 'Please	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year. 5 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 5	
Does your service structure include roles of this type?         Important: All questions in this section relate spe stated, the information added should be the positive stated, the information added to positive stated added to positive stated added to provide a sample of the training that may can be added to 'Please outline any additional transition added to positive stated added to positive stated addet to posited addet to positive stated addet to positi	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year. 5 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 5	
Does your service structure include roles of this type?         Important: All questions in this section relate spe stated, the information added should be the positive stated, the information added to positive stated added to positive stated be provided is only a sample of the training that may can be added to 'Please outline any additional transition added to 'Please outline added to 'P	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year. 5 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 5 5 5 5	
Does your service structure include roles of this type?         Important: All questions in this section relate spe stated, the information added should be the positive stated, the information added to information added to information added to information and added to information and additional transition and the information added to added to information additional transition added to provide above.         Induction         Health & Safety         Equality, Diversity & Human Rights         Infection, prevention & control	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year. 5 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 5 5 5 5 3	
Does your service structure include roles of this type?         Important: All questions in this section relate spe stated, the information added should be the position added should be the position of the position of the staff in post         No. of staff in post         No. of posts vacant         Training undertaken during the last financial years of the training that may can be added to 'Please outline any additional transition of utilined above'.         Induction         Health & Safety         Equality, Diversity & Human Rights         Infection, prevention & control         Manual Handling	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year. 5 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 5 5 5 5 5 5 5	
Does your service structure include roles of this type?         Important: All questions in this section relate spe stated, the information added should be the positive stated.         No. of staff in post       No. of posts vacant         Training undertaken during the last financial years       Set out the number of staff who undertook relevation provided is only a sample of the training that may can be added to 'Please outline any additional transition outlined above'.         Induction       Health & Safety         Equality, Diversity & Human Rights       Infection, prevention & control         Manual Handling       Safeguarding	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year. 5 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 5 5 5 5 5 5 5 5	
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posit Filled and vacant posts No. of staff in post No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year. 5 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 5 5 5 5 5 5 5 5 5 5	

Please outline any additional training undertaken pertinent to this role which is not outlined above.	Enhanced medication Fire training End of life training Diabetes awareness.	
Contractual Arrangements		
No. of permanent staff	5	
No. of Fixed term contracted staff	0	
No. of volunteers	0	
No. of Agency/Bank staff	0	
No. of Non-guaranteed hours contract (zero hours) staff	0	
Outline below the number of permanent and fixe	d term contact staff by hours worked per week.	
No. of full-time staff (35 hours or more per week)	3	
No. of part-time staff (17-34 hours per week)	2	
No. of part-time staff (16 hours or under per week)	0	
Typical shift patterns in operation for employed s	staff	
Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	0800 - 2000 2 staff 2000 - 0800 0 staff	
Staff Qualifications		
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	5	
No. of staff working towards the required/recommended qualification	0	
Registered nurses		
Does your service structure include roles of this type?	Yes	
Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.		
Filled and vacant posts		
No. of staff in post	11	
No. of posts vacant	2	
Training undertaken during the last financial year for this role type. Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.		
Induction	11	
Health & Safety	7	
Equality, Diversity & Human Rights	6	
Infection, prevention & control	7	
Manual Handling	11	
Safeguarding	11	
Medicine management	11	

Dementia	6	
Positive Behaviour Management	5	
Food Hygiene	4	
Please outline any additional training undertaken pertinent to this role which is not outlined above.	Qualified Nurse Fire training	
Contractual Arrangements		
No. of permanent staff	9	
No. of Fixed term contracted staff	0	
No. of volunteers	0	
No. of Agency/Bank staff	2	
No. of Non-guaranteed hours contract (zero hours) staff	0	
Outline below the number of permanent and fixe	d term contact staff by hours worked per week.	
No. of full-time staff (35 hours or more per week)	8	
No. of part-time staff (17-34 hours per week)	1	
No. of part-time staff (16 hours or under per week)	0	
	ļ	
Typical shift patterns in operation for employed s	staff	
Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	0800 - 2000 4 staff 2000 - 0800 2 staff	
Senior social care workers providing direct care Does your service structure include roles of this type?	Yes	
Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.		
Filled and vacant posts		
No. of staff in post	4	
No. of posts vacant	0	
Training undertaken during the last financial year for this role type. Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.		
Induction	4	
Health & Safety	4	
Equality, Diversity & Human Rights	4	
Infection, prevention & control	4	
Manual Handling	4	
Safeguarding	4	
Medicine management	4	
Dementia	4	
Dementia Positive Behaviour Management	4 4	
Dementia	4	

Please outline any additional training undertaken pertinent to this role which is not outlined above.	enhanced medication ANTT training. phlebotomy
Contractual Arrangements	
No. of permanent staff	4
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0
Outline below the number of permanent and fixed	d term contact staff by hours worked per week.
No. of full-time staff (35 hours or more per week)	4
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0
Typical shift patterns in operation for employed s	staff
Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	0800 - 2000 2 staff 2000 - 0800 0 staff
Staff Qualifications	
No. of staff who have the required qualification to	4
be registered with Social Care Wales as a social care worker	<b>T</b>
be registered with Social Care Wales as a social	0
be registered with Social Care Wales as a social care worker No. of staff working towards the	
be registered with Social Care Wales as a social care worker No. of staff working towards the required/recommended qualification	
be registered with Social Care Wales as a social care worker No. of staff working towards the required/recommended qualification Other social care workers providing direct care Does your service structure include roles of this type?	0 Yes
be registered with Social Care Wales as a social care worker No. of staff working towards the required/recommended qualification Other social care workers providing direct care Does your service structure include roles of this type?	0 Yes cifically to this role type only. Unless otherwise
be registered with Social Care Wales as a social care worker No. of staff working towards the required/recommended qualification Other social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts	0 Yes cifically to this role type only. Unless otherwise
be registered with Social Care Wales as a social care worker No. of staff working towards the required/recommended qualification Other social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts No. of staff in post	0 Yes cifically to this role type only. Unless otherwise titon as of the 31st March of the last financial year.
be registered with Social Care Wales as a social care worker No. of staff working towards the required/recommended qualification Other social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi	0         Yes         cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.         56         0         r for this role type.         ant training. The list of training categories y have been undertaken. Any training not listed
be registered with Social Care Wales as a social care worker No. of staff working towards the required/recommended qualification Other social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'.	0         Yes         cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.         56         0         r for this role type.         ant training. The list of training categories y have been undertaken. Any training not listed
be registered with Social Care Wales as a social care worker No. of staff working towards the required/recommended qualification Other social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'.	0         Yes         cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.         56         0         r for this role type.         ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is
be registered with Social Care Wales as a social care worker No. of staff working towards the required/recommended qualification Other social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr	0         Yes         cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.         56         0         r for this role type.         ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is         56         56
be registered with Social Care Wales as a social care worker No. of staff working towards the required/recommended qualification Other social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'.	0         Yes         cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.         56         0         r for this role type.         ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is         56         28
be registered with Social Care Wales as a social care worker No. of staff working towards the required/recommended qualification Other social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights	0         Yes         cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.         56         0         r for this role type.         ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is         56         28         28
be registered with Social Care Wales as a social care worker No. of staff working towards the required/recommended qualification Other social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling	0         Yes         cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.         56         0         56         0         r for this role type.         ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is         56         28         30
be registered with Social Care Wales as a social care worker No. of staff working towards the required/recommended qualification Other social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control	0         Yes         cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.         56         0         r for this role type.         ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is         56         28         30         38

Positive Behaviour Management	21	
Food Hygiene	27	
Please outline any additional training undertaken pertinent to this role which is not outlined above.	diabetes awareness, SALT training Continence care	
Contractual Arrangements		
No. of permanent staff	48	
No. of Fixed term contracted staff	0	
No. of volunteers	0	
No. of Agency/Bank staff	0	
No. of Non-guaranteed hours contract (zero hours) staff	8	
Outline below the number of permanent and fixed term contact staff by hours worked per week.		
No. of full-time staff (35 hours or more per week)	46	
No. of part-time staff (17-34 hours per week)	2	
No. of part-time staff (16 hours or under per week)	0	
Typical shift patterns in operation for employed s	staff	
Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	0800 - 2000 16 staff 2000 - 0800 7	
Staff Qualifications		
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	28	
No. of staff working towards the required/recommended qualification	20	
Domestic staff		
Does your service structure include roles of this type?	Yes	
Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.		
Filled and vacant posts		
No. of staff in post	11	
No. of posts vacant	1	
Training undertaken during the last financial year Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'.	ant training. The list of training categories	
Induction	11	
Health & Safety	11	
Equality, Diversity & Human Rights	5	
Infection, prevention & control	11	
Manual Handling	6	
Safeguarding	4	
	'	

Medicine management	0
Dementia	3
Positive Behaviour Management	4
Food Hygiene	11
Please outline any additional training undertaken pertinent to this role which is not outlined above.	fire training. cossh
Contractual Arrangements	
No. of permanent staff	9
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	2
Outline below the number of permanent and fixe	d term contact staff by hours worked per week.
No. of full-time staff (35 hours or more per week)	9
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0
Staff Qualifications	
No. of staff who have the required qualification	0
No. of staff working toward required/recommended	0
	Yes
Does your service structure include roles of this type?	cifically to this role type only. Unless otherwise
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos	cifically to this role type only. Unless otherwise
Does your service structure include roles of this type?	cifically to this role type only. Unless otherwise
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos	cifically to this role type only. Unless otherwise
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year. 8 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial year Set out the number of staff who undertook relevar provided is only a sample of the training that mar can be added to 'Please outline any additional training the last financial training the last financial training the training that mar can be added to 'Please outline any additional training the last financial training the training that training the training the training that training the trainin	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year. 8 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional tr not outlined above'.	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year. 8 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial year set out the number of staff who undertook relevator provided is only a sample of the training that marcan be added to 'Please outline any additional transition added above'. Induction	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year 8 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 8
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year 8 0 art for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 8 4
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that mai can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year 8 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 8 4 2
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year 8 0 ar for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 8 8 4 2 6
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that mar can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year 8 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 8 4 2 6 8
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year 8 0 str for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 8 8 4 2 6 8 6
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that mai can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year. 8 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 8 4 2 6 8 6 0

pertinent to this role which is not outlined above.	first aid
Contractual Arrangements	
No. of permanent staff	8
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0
Outline below the number of permanent and fixe	d term contact staff by hours worked per week.
No. of full-time staff (35 hours or more per week)	5
No. of part-time staff (17-34 hours per week)	2
No. of part-time staff (16 hours or under per week)	1
Staff Qualifications	
-	0
No. of staff who have the required qualification	0
No. of staff working toward required/recommended qualification	0
Other types of staff	
Does your service structure include any additional role types other than those already listed?	Yes
List the role title(s) and a brief description of the role responsibilities.	Maintenance Officer- To co-ordinate/ carry out rep airs, maintenance, improvement works and health a nd safety inspections in keeping people safe in a w ell maintained environment. Gardener x 1 maintain grounds activities x2 ensuring clients emotional wellbeing. receptionist x1 answering phone and greeting people administrator x1 administrating contracts for clients and home admin tasks
Filled and vacant posts	
No. of staff in post	7
No. of posts vacant	0
Training undertaken during the last financial year Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'.	ant training. The list of training categories y have been undertaken. Any training not listed
Induction	7
Health & Safety	7
Equality, Diversity & Human Rights	7
Infection, prevention & control	7
Manual Handling	7
Safeguarding	7
Medicine management	0
Dementia	0
Positive Behaviour Management	0
Food Hygiene	5

Please outline any additional training undertaken pertinent to this role which is not outlined above.	fire training fire marshal basic first aid.
Contractual Arrangements	
No. of permanent staff	7
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours)	0
Outline below the number of permanent and fix	ed term contact staff by hours worked per w
Outline below the number of permanent and fix No. of full-time staff (35 hours or more per week)	ed term contact staff by hours worked per w
· · · ·	
No. of full-time staff (35 hours or more per week)	6 1
No. of full-time staff (35 hours or more per week) No. of part-time staff (17-34 hours per week)	6 1
No. of full-time staff (35 hours or more per week) No. of part-time staff (17-34 hours per week) No. of part-time staff (16 hours or under per week)	6 1

## Service Profile

 Service Details

 Name of Service
 Fairways Nursing Home

 Telephone Number
 01407860930

 What is/are the main language(s) through which your service is provided?
 English Medium with some billingual elements

 Other languages used in the provision of the service
 English and Welsh only

# Service Provision

ople Supported	
How many people in total did the service provide care and support to during the last financial year?	65
support to during the last individit your .	
es Charged	
ies Charged	
	967.23

What was the total number of formal complaints made during the last financial year?	4

Number of active complaints outstanding	1
Number of complaints upheld	2
Number of complaints partially upheld	0
Number of complaints not upheld	1
What arrangements were made for consulting people who use the service about the operation of the service during the last financial year?	

## Service Environment

	07
How many bedrooms at the service are single rooms?	37
How many bedrooms at the service are shared rooms?	0
How many of the bedrooms have en-suite facilities?	1
How many bathrooms have assisted bathing facilities?	3
How many communal lounges at the service?	3
How many dining rooms at the service?	2
Provide details of any outside space to which the residents have access	there is outdoor space within the constraints of the home which is approximately 16 square meters where residents have access to a summer house and garden furniture.
Provide details of any other facilities to which the residents have access	The residents have access to teh "barbara bus" this is a mode of transport that is able to take residents out with restricted mobility. This is used regularly to take our residents on local trips.

## Communicating with people who use the service

Identify any non-verbal communication methods used in the pr	ovision of the service
Picture Exchange Communication System (PECS)	No
Treatment and Education of Autistic and related Communication- handicapped CHildren (TEACCH)	No
Makaton	No
British Sign Language (BSL)	No
Other	No

## Statement of Compliance

Г

The Responsible Individual must prepare the statement of compliance.

CIW have published guidance on completing the quality of care review which provides advice on what could be contained within the statement of compliance.

Set out your statement of compliance in respect to the four well-being areas below.

The extent to which people feel their voices are heard, they have choice about their care and support, and opportunities are made available to them.	Our service operates an open door policy to hearing and dealir g with concerns from our service users. Our complaints policy is available to all service users and readily available for our famili es of service users. We work with service users to produce a si x monthly survey of our residents need. This survey gives the o portunity for our service users to express any areas that they eel the service could improve in. The RI visits the home at least monthly, however in reality the R I visits teh home at least weekly and records his visits. The serv ice users can should they choose to, make an appointment to se ee the RI through the complaints procedure. Where a service u ser lacks capacity to do so this opportunity can be afforded to t he family. The RI discusses matters with service users verbally when required. Our service is compliant with the DOL's standards and assessm ents of residents needs is carried out to ensure that they have a representative to have their needs and plan of care listened t o. An advocacy service is readily available for the service users . Regular visits from our area manager and auditing of our service e users well being is carried out. Residents meetings are also c arried out every 3 months to ensure that the voices of our reside ents are heard and they have the opportunity to convey their the
The extent to which people are happy and supported to maintain their ongoing health, development and overall wellbeing. For children, this will also include intellectual, social and behavioural development.	oughts and feelings. Our service produces care plans and risk assessments for our clients. These are carried out in conjunction with the client and the clients representative to ensure spiritual, sexual and cultura I needs are listened to as well as care needs. These care plans are then bench marked at monthly reviews to ensure the care r eeds and wellbeing of our residents is responsive to any chang es that may or may not have occurred. Our area manager visits the service each week to meet with clients and ensure oversigh t of the care planning process by bench marking particular clier ts and ensuring that their care needs are appropriate to the ne eds of the client. Our care planning is also done in conjunction with family members or advocacy services should the needs ari se. Our auditing processes ensure that our service is measured and d oversight is provided in this area via our area manager.
The extent to which people feel safe and protected from abuse and neglect.	All of our staff are trained in Safeguarding. Our residents survey y conducted gauges a level of compliance in the area of how p eople feel safe. Our staffing ratios are adapted upon the needs of the residents to ensure that our staffing levels reflect the need ds of the residents. Our residents and our residents families are made aware of wh at actions to take in respect of any alleged abuse. We measure the above by close monitoring of our residents mo od. This is recorded in our daily reporting to assess any downtur rn in someone's mental health which may be a signal that a resident does not feel safe or may be subjected to some form of at use. Regular visits from our Area manager and RI ensure oversight of this area as informal discussions take place with our resident s and their families.
The extent to which people live in accommodation that best supports their wellbeing and achievement of their personal outcomes.	The accommodation used for our clients is regularly assessed by our estates team to ensure that it meeds the required stand ards of safety. Our residents are encouraged to personalise their rooms with a ny touches that might make the home feel more "homely" to en sure their emotional needs are maintained. Our residents outco mes are measured through our care planning processes and th e input from these allows a personal approach to ensure that w e focus on what a resident "can do" and not what they cant do t or themselves. In this manner we empower our residents to ensure ure that they make the most of what skills and abilities that they may have, Regular visits and quality audits by our estates team ensure th at the company maintain oversight in this area.

The following section requires you to answer questions about the staff and volunteers working at the service.

Number	of	nosts	and	staff	turnover	
INUTIDEL	UI.	DUSIS	anu	Starr	luniovei	

The total number of full time equivalent posts at the service (as at 31 March)

Service Manager

The following section requires you to answer questions about each staff type including information about the number of filled and vacant posts, the training undertaken, the contractual arrangements in place and the qualifications of those staff.

29

The information entered should relate to the period during which the staff member has been working for the provider only.

Staff 7	Гуре
---------	------

Does your service structure include roles of this type?

Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.

Yes

Filled and vacant posts	
No. of staff in post	1
No. of posts vacant	0

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	1
Health & Safety	1
Equality, Diversity & Human Rights	1
Infection, prevention & control	1
Manual Handling	1
Safeguarding	1
Medicine management	1
Dementia	1
Positive Behaviour Management	1
Food Hygiene	1
Please outline any additional training undertaken pertinent to this role which is not outlined above.	registered general nurse updates. fire training Basic life support COSSH diabties awareness dignity and respect, end of life equality and diversity.
Contractual Arrangements	
No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
	0

No. of full-time staff (35 hours or more per week)	
	1
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0
Staff Qualifications	
No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	1
No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager	0
Deputy service manager	
Does your service structure include roles of this type?	Yes
Important: All questions in this section relate spe stated, the information added should be the pos	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.
Filled and vacant posts	
No. of staff in post	1
No. of posts vacant	0
	1
Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional to not outlined above'.	ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is
Induction	1
Health & Safety	1
Equality, Diversity & Human Rights	1
Equality, Diversity & Human Rights Infection, prevention & control	1
Infection, prevention & control	1
Infection, prevention & control Manual Handling	1
Infection, prevention & control Manual Handling Safeguarding	1 1 1
Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia	1 1 1 1
Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia Positive Behaviour Management	1 1 1 1 1 1 1
Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia	1 1 1 1 1
Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia Positive Behaviour Management Food Hygiene Please outline any additional training undertaken	1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         0ur deputy is working towards level 5 in health and social care.         fire training         Basic life support         COSSH         diabties awareness         dignity and respect,         end of life
Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia Positive Behaviour Management Food Hygiene Please outline any additional training undertaken pertinent to this role which is not outlined above.	1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         0ur deputy is working towards level 5 in health and social care.         fire training         Basic life support         COSSH         diabties awareness         dignity and respect,         end of life
Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia Positive Behaviour Management Food Hygiene Please outline any additional training undertaken pertinent to this role which is not outlined above. Contractual Arrangements	1         0ur deputy is working towards level 5 in health and social care.         fire training         Basic life support         COSSH         diabties awareness         dignity and respect,         end of life         equality and diversity.
Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia Positive Behaviour Management Food Hygiene Please outline any additional training undertaken pertinent to this role which is not outlined above. Contractual Arrangements No. of permanent staff	1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         0ur deputy is working towards level 5 in health and social care.         fire training         Basic life support         COSSH         diabties awareness         dignity and respect,         end of life         equality and diversity.
Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia Positive Behaviour Management Food Hygiene Please outline any additional training undertaken pertinent to this role which is not outlined above. Contractual Arrangements No. of permanent staff No. of Fixed term contracted staff	1         0ur deputy is working towards level 5 in health and social care.         fire training         Basic life support         COSSH         diabties awareness         dignity and respect, end of life         equality and diversity.         1         1         1

Outline below the number of permanent and fixe	
No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	1
No. of part-time staff (16 hours or under per week)	0
Staff Qualifications	
No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	1
No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager	0
Other supervisory staff	
Does your service structure include roles of this type?	Yes
Important: All questions in this section relate spe stated, the information added should be the pos	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.
No. of staff in post	1
No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva	
Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma	r for this role type.
Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr	r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed
Training undertaken during the last financial year Set out the number of staff who undertook releva provided is only a sample of the training that mar can be added to 'Please outline any additional tr not outlined above'.	I for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is
Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'.	ar for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is
Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that mar can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety	r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is
Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that man can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights	r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 1
Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that mar can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control	r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is 1 1 1
Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that man can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling	r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 1 1 1 1
Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that mar can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding	r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is 1 1 1 1 1
Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management	r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 1 1 1 1 1 1 1
Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia	r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is 1 1 1 1 1 1 1 1 1
Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia Positive Behaviour Management	r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 1 1 1 1 1 1 1 1 1 1 1 1
Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that mar- can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia Positive Behaviour Management Food Hygiene Please outline any additional training undertaken	r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 1 1 1 1 1 1 1 1 1 1 1 1 1
Training undertaken during the last financial year Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia Positive Behaviour Management Food Hygiene Please outline any additional training undertaken pertinent to this role which is not outlined above.	r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 1 1 1 1 1 1 1 1 1 1 1 1 1
Training undertaken during the last financial year         Set out the number of staff who undertook relevar         provided is only a sample of the training that marcan be added to 'Please outline any additional tranot outlined above'.         Induction         Health & Safety         Equality, Diversity & Human Rights         Infection, prevention & control         Manual Handling         Safeguarding         Medicine management         Dementia         Positive Behaviour Management         Food Hygiene         Please outline any additional training undertaken pertinent to this role which is not outlined above.	r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 1 1 1 1 1 1 1 1 1 1 1 1 1
Training undertaken during the last financial year         Set out the number of staff who undertook relevaters         provided is only a sample of the training that many can be added to 'Please outline any additional transition of outlined above'.         Induction         Health & Safety         Equality, Diversity & Human Rights         Infection, prevention & control         Manual Handling         Safeguarding         Medicine management         Dementia         Positive Behaviour Management         Food Hygiene         Please outline any additional training undertaken pertinent to this role which is not outlined above.         Contractual Arrangements         No. of permanent staff	r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 1 1 1 1 1 1 1 1 1 1 1 1 1

No. of Non-guaranteed hours contract (zero hours)	0	
staff	0	
Outline below the number of permanent and fixed term contact staff by hours worked per week.		
No. of full-time staff (35 hours or more per week)	1	
No. of part-time staff (17-34 hours per week)	1	
No. of part-time staff (16 hours or under per week)	0	
Staff Qualifications		
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	1	
No. of staff working towards the required/recommended qualification	0	
Nursing care staff		
Does your service structure include roles of this type?	Yes	
Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.		
Filled and vacant posts		
No. of staff in post	11	
No. of posts vacant	1	
Set out the number of staff who undertook relevation provided is only a sample of the training that matcan be added to 'Please outline any additional transformation outlined above'.		
Induction	7	
Health & Safety	7	
Equality, Diversity & Human Rights	7	
Infection, prevention & control	6	
Manual Handling	6	
Safeguarding	7	
Medicine management	7	
Dementia	5	
Positive Behaviour Management	5	
Food Hygiene	5	
Please outline any additional training undertaken pertinent to this role which is not outlined above.	peg feeding. catherter care. fire training Basic life support COSSH diabties awareness dignity and respect, end of life equality and diversity.	
Contractual Arrangements		
No. of permanent staff	7	
No. of Fixed term contracted staff	7	
No. of volunteers	0	

No. of Agency/Bank staff	4	
No. of Non-guaranteed hours contract (zero hours)	0	
staff		
Outline below the number of permanent and fixed term contact staff by hours worked per week.		
No. of full-time staff (35 hours or more per week)	4	
No. of part-time staff (17-34 hours per week)	9	
No. of part-time staff (16 hours or under per week)	1	
Typical shift patterns in operation for employed s	staff	
Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	0800 -2000 2 nurses 2000 - 0800 1 nurse	
Staff Qualifications		
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	0	
No. of staff working towards the required/recommended qualification	0	
Registered nurses		
Does your service structure include roles of this	No	
type?		
Senior social care workers providing direct care Does your service structure include roles of this	Yes	
Senior social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe		
Senior social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe	cifically to this role type only. Unless otherwise	
Senior social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year.	
Senior social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts No. of staff in post	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year.	
Senior social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year.	
Senior social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts No. of staff in post	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year. 2 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed	
Senior social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year. 2 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed	
Senior social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'.	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year. 2 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is	
Senior social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'. Induction	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year. 2 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 2	
Senior social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year. 2 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 2 2 2	
Senior social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year. 2 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 2 2 2 2	
Senior social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year. 2 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 2 2 2 2 2 2	
Senior social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year. 2 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 2 2 2 2 2 1	
Senior social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year.	
Senior social care workers providing direct care Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi Filled and vacant posts No. of staff in post No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management	cifically to this role type only. Unless otherwise tion as of the 31st March of the last financial year. 2 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 2 2 2 2 2 2 2 2 2 2 2 2	

Please outline any additional training undertaken pertinent to this role which is not outlined above.	diabetes awareness, dignity and respect. fire marshall training.fire training Basic life support COSSH diabties awareness dignity and respect, end of life equality and diversity.	
Contractual Arrangements		
No. of permanent staff	2	
No. of Fixed term contracted staff	2	
No. of volunteers	0	
No. of Agency/Bank staff	0	
No. of Non-guaranteed hours contract (zero hours) staff	0	
Outline below the number of permanent and fixe	d term contact staff by hours worked per week.	
No. of full-time staff (35 hours or more per week)	1	
No. of part-time staff (17-34 hours per week)	2	
No. of part-time staff (16 hours or under per week)	1	
Typical shift patterns in operation for employed s	staff	
Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	0800:20:00 no nights worked for this category as th is is done by a registered nurse.	
Staff Qualifications		
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	1	
No. of staff working towards the required/recommended qualification	1	
Other social care workers providing direct care		
Does your service structure include roles of this type?	Yes	
Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.		
Filled and vacant posts		
No. of staff in post	32	
No. of posts vacant	0	
Training undertaken during the last financial year for this role type. Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.		
Induction	32	
Health & Safety	27	
Equality, Diversity & Human Rights	30	
Infection, prevention & control	32	

	[
Manual Handling	30
Safeguarding	29
Medicine management	0
Dementia	27
Positive Behaviour Management	25
Food Hygiene	30
Please outline any additional training undertaken pertinent to this role which is not outlined above.	fire training Basic life support COSSH diabties awareness dignity and respect, end of life equality and diversity.
Contractual Arrangements	
No. of permanent staff	21
No. of Fixed term contracted staff	21
No. of volunteers	0
No. of Agency/Bank staff	11
No. of Non-guaranteed hours contract (zero hours)	11
staff	
Outline below the number of permanent and fixed	d term contact staff by hours worked per week.
No. of full-time staff (35 hours or more per week)	14
No. of part-time staff (17-34 hours per week)	21
No. of part-time staff (16 hours or under per week)	7
Typical shift patterns in operation for employed s Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in	08:00 22:00 7 carers on days 22:00 08:00 3 carers on nights.
each shift. Staff Qualifications	
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	5
No. of staff working towards the required/recommended qualification	27
Domestic staff	
Does your service structure include roles of this type?	Yes
Important: All questions in this section relate spe stated, the information added should be the posi	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.
Filled and vacant posts	
Filled and vacant posts No. of staff in post	5

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	5
Health & Safety	5
Equality, Diversity & Human Rights	5
Infection, prevention & control	5
Manual Handling	5
Safeguarding	5
Medicine management	0
Dementia	0
Positive Behaviour Management	0
Food Hygiene	5
Please outline any additional training undertaken pertinent to this role which is not outlined above.	fire training.
Contractual Arrangements	
No. of permanent staff	5
No. of Fixed term contracted staff	5
No. of volunteers	0
	0
No. of Agency/Bank staff	10
No. of Agency/Bank staff No. of Non-guaranteed hours contract (zero hours) staff Outline below the number of permanent and fixed	1
No. of Non-guaranteed hours contract (zero hours) staff	1
No. of Non-guaranteed hours contract (zero hours) staff Outline below the number of permanent and fixed No. of full-time staff (35 hours or more per week)	1 d term contact staff by hours worked per week.
No. of Non-guaranteed hours contract (zero hours) staff Outline below the number of permanent and fixed No. of full-time staff (35 hours or more per week) No. of part-time staff (17-34 hours per week)	1 d term contact staff by hours worked per week.
No. of Non-guaranteed hours contract (zero hours) staff Outline below the number of permanent and fixed No. of full-time staff (35 hours or more per week) No. of part-time staff (17-34 hours per week) No. of part-time staff (16 hours or under per week)	1 d term contact staff by hours worked per week.
No. of Non-guaranteed hours contract (zero hours) staff Outline below the number of permanent and fixed No. of full-time staff (35 hours or more per week) No. of part-time staff (17-34 hours per week) No. of part-time staff (16 hours or under per week) Staff Qualifications	1 d term contact staff by hours worked per week. 0 4 6
No. of Non-guaranteed hours contract (zero hours) staff Outline below the number of permanent and fixed No. of full-time staff (35 hours or more per week) No. of part-time staff (17-34 hours per week) No. of part-time staff (16 hours or under per week) Staff Qualifications No. of staff who have the required qualification No. of staff working toward required/recommended	1 d term contact staff by hours worked per week. 0 4 6
No. of Non-guaranteed hours contract (zero hours) staff Outline below the number of permanent and fixed No. of full-time staff (35 hours or more per week) No. of part-time staff (17-34 hours per week) No. of part-time staff (16 hours or under per week) Staff Qualifications No. of staff who have the required qualification No. of staff working toward required/recommended qualification	1 d term contact staff by hours worked per week. 0 4 6
No. of Non-guaranteed hours contract (zero hours) staff Outline below the number of permanent and fixed No. of full-time staff (35 hours or more per week) No. of part-time staff (17-34 hours per week) No. of part-time staff (16 hours or under per week) Staff Qualifications No. of staff who have the required qualification No. of staff working toward required/recommended qualification Catering staff Does your service structure include roles of this type?	1 1 d term contact staff by hours worked per week. 0 4 6 0 0 1 Yes
No. of Non-guaranteed hours contract (zero hours) staff Outline below the number of permanent and fixed No. of full-time staff (35 hours or more per week) No. of part-time staff (17-34 hours per week) No. of part-time staff (16 hours or under per week) Staff Qualifications No. of staff who have the required qualification No. of staff working toward required/recommended qualification Catering staff Does your service structure include roles of this type?	1 1 d term contact staff by hours worked per week. 0 4 6 0 0 Ves Ves cifically to this role type only. Unless otherwise
No. of Non-guaranteed hours contract (zero hours) staff Outline below the number of permanent and fixed No. of full-time staff (35 hours or more per week) No. of part-time staff (17-34 hours per week) No. of part-time staff (16 hours or under per week) Staff Qualifications No. of staff who have the required qualification No. of staff working toward required/recommended qualification Catering staff Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the posi	1 1 d term contact staff by hours worked per week. 0 4 6 0 0 Ves Ves cifically to this role type only. Unless otherwise

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	6
Health & Safety	6
Equality, Diversity & Human Rights	6
Infection, prevention & control	6
Manual Handling	6
Safeguarding	6
Medicine management	0
Dementia	0
Positive Behaviour Management	0
Food Hygiene	6
Please outline any additional training undertaken pertinent to this role which is not outlined above.	fire training.
Contractual Arrangements	
No. of permanent staff	6
No. of Fixed term contracted staff	6
No. of volunteers	0
	0
No. of Agency/Bank staff	
No. of Agency/Bank staff No. of Non-guaranteed hours contract (zero hours) staff	0
No. of Non-guaranteed hours contract (zero hours)	
No. of Non-guaranteed hours contract (zero hours) staff	
No. of Non-guaranteed hours contract (zero hours) staff Outline below the number of permanent and fixed	d term contact staff by hours worked per week.
No. of Non-guaranteed hours contract (zero hours) staff Outline below the number of permanent and fixed No. of full-time staff (35 hours or more per week)	d term contact staff by hours worked per week.
No. of Non-guaranteed hours contract (zero hours) staff         Outline below the number of permanent and fixed         No. of full-time staff (35 hours or more per week)         No. of part-time staff (17-34 hours per week)	d term contact staff by hours worked per week.
No. of Non-guaranteed hours contract (zero hours) staff         Outline below the number of permanent and fixed         No. of full-time staff (35 hours or more per week)         No. of part-time staff (17-34 hours per week)         No. of part-time staff (16 hours or under per week)	d term contact staff by hours worked per week.
No. of Non-guaranteed hours contract (zero hours) staff         Outline below the number of permanent and fixed         No. of full-time staff (35 hours or more per week)         No. of part-time staff (17-34 hours per week)         No. of part-time staff (16 hours or under per week)         Staff Qualifications	d term contact staff by hours worked per week. 3 3 6
No. of Non-guaranteed hours contract (zero hours) staff         Outline below the number of permanent and fixed         No. of full-time staff (35 hours or more per week)         No. of part-time staff (17-34 hours per week)         No. of part-time staff (16 hours or under per week)         Staff Qualifications         No. of staff who have the required qualification         No. of staff working toward required/recommended	d term contact staff by hours worked per week. 3 3 6 6
No. of Non-guaranteed hours contract (zero hours) staff         Outline below the number of permanent and fixed         No. of full-time staff (35 hours or more per week)         No. of part-time staff (17-34 hours per week)         No. of part-time staff (16 hours or under per week)         Staff Qualifications         No. of staff who have the required qualification         No. of staff working toward required/recommended qualification	d term contact staff by hours worked per week. 3 3 6 6
No. of Non-guaranteed hours contract (zero hours) staff         Outline below the number of permanent and fixed         No. of full-time staff (35 hours or more per week)         No. of part-time staff (17-34 hours per week)         No. of part-time staff (16 hours or under per week)         No. of staff Qualifications         No. of staff working toward required qualification         No. of staff working toward required/recommended qualification         Other types of staff         Does your service structure include any additional	d term contact staff by hours worked per week. 3 3 6 6 6 6
No. of Non-guaranteed hours contract (zero hours) staff         Outline below the number of permanent and fixed         No. of full-time staff (35 hours or more per week)         No. of part-time staff (17-34 hours per week)         No. of part-time staff (16 hours or under per week)         Staff Qualifications         No. of staff who have the required qualification         No. of staff working toward required/recommended qualification         Other types of staff         Does your service structure include any additional role types other than those already listed?         List the role title(s) and a brief description of the	d term contact staff by hours worked per week.  3 3 6 6 6 6 6 Yes Maintenance Admin Laundry
No. of Non-guaranteed hours contract (zero hours) staff Outline below the number of permanent and fixed No. of full-time staff (35 hours or more per week) No. of part-time staff (17-34 hours per week) No. of part-time staff (16 hours or under per week) Staff Qualifications No. of staff who have the required qualification No. of staff working toward required/recommended qualification Other types of staff Does your service structure include any additional role types other than those already listed? List the role title(s) and a brief description of the role responsibilities.	d term contact staff by hours worked per week.  3 3 6 6 6 6 6 Yes Maintenance Admin Laundry

Training undertaken during the last financial y Set out the number of staff who undertook rel provided is only a sample of the training that can be added to 'Please outline any additionan not outlined above'.	
Induction	4
Health & Safety	4
Equality, Diversity & Human Rights	4
Infection, prevention & control	4
Manual Handling	4
Safeguarding	4
Medicine management	0
Dementia	4
Positive Behaviour Management	0
Food Hygiene	4
Please outline any additional training undertaken pertinent to this role which is not outlined above.	fire training fire marshall training.
Contractual Arrangements	
No. of permanent staff	4
No. of Fixed term contracted staff	4
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours staff	3) 0
Outline below the number of permanent and f	xed term contact staff by hours worked per week.
No. of full-time staff (35 hours or more per week)	3
No. of part-time staff (17-34 hours per week)	4
No. of part-time staff (16 hours or under per week	) 1
Staff Qualifications	
No. of staff who have the required qualification	0
No. Of Stall who have the required qualification	

# Service Profile

 Service Details

 Name of Service
 Ty Cariad Dementia Care Centre

 Telephone Number
 01745828720

 What is/are the main language(s) through which your service is provided?
 English Medium with some billingual elements

 Other languages used in the provision of the service
 Image: Care Centre

Ser	vice Provision		
	People Supported		
	How many people in total did the service provide care and support to during the last financial year?	77	

Fees Charged

The minimum weekly fee payable during the last financial year?	1003
The maximum weekly fee payable during the last financial year?	1374

## Complaints

What was the total number of formal complaints made during the last financial year?	3
Number of active complaints outstanding	0
Number of complaints upheld	1
Number of complaints partially upheld	0
Number of complaints not upheld	2
What arrangements were made for consulting people who use the service about the operation of the service during the last financial year?	resident and family surveys were carried out. Staff and Resident / family meetings were carried out. Emails of meetings were sent to all service users families.

## Service Environment

How many bedrooms at the service are single rooms?	48
How many bedrooms at the service are shared rooms?	0
How many of the bedrooms have en-suite facilities?	48
How many bathrooms have assisted bathing facilities?	48
How many communal lounges at the service?	8
How many dining rooms at the service?	4
Provide details of any outside space to which the residents have access	residents have access to an enclosed garden facility with benche s and flowers. The total space of this is approximately 100 square meters
Provide details of any other facilities to which the residents have access	our residents can access a low stimulus therapy room. Hairdressers. chiropody dentist vision services.

## Communicating with people who use the service

Identify any non-verbal communication methods used in the pro-	ovision of the service
Picture Exchange Communication System (PECS)	No
Treatment and Education of Autistic and related Communication- handicapped CHildren (TEACCH)	No
Makaton	No
British Sign Language (BSL)	No
Other	No

Statement of Compliance

The Responsible Individual must prepare the statement of compliance.

CIW have published guidance on completing the quality of care review which provides advice on what could be contained within the statement of compliance.

Set out your statement of compliance in respect to the four well-being areas below.

The extent to which people feel their voices are heard, they have choice about their care and support, and opportunities are made available to them.	Our service operates an open door policy to hearing and dealin g with concerns from our service users. Our complaints policy is available to all service users and readily available for our famili es of service users. We work with service users to produce a si x monthly survey of our residents need. This survey gives the o pportunity for our service users to express any areas that they f eel the service could improve in. The RI visits the home at least monthly, however in reality the R I visits the home at least weekly and records his visits. The serv ice users can should they choose to, make an appointment to s ee the RI through the complaints procedure. Where a service u ser lacks capacity to do so this opportunity can be afforded to t he family. The RI discusses matters with service users verbally when required. Our service is compliant with the DOL's standards and assessm ents of residents needs is carried out to ensure that they have a representative to have their needs and plan of care listened t o. An advocacy service is readily available for the service users Regular visits from our area manager and auditing of our servic e users well being is carried out. Residents meetings are also c arried out every 3 months to ensure that the voices of our resid ents are heard and they have the opportunity to convey their th oughts and feelings.
The extent to which people are happy and supported to maintain their ongoing health, development and overall wellbeing. For children, this will also include intellectual, social and behavioural development.	Our service produces care plans and risk assessments for our clients. These are carried out in conjunction with the client and the clients representative to ensure spiritual, sexual and cultura I needs are listened to as well as care needs. These care plans are then bench marked at monthly reviews to ensure the care n eeds and wellbeing of our residents is responsive to any chang es that may or may not have occurred. Our area manager visits the service each week to meet with clients and ensure oversigh t of the care planning process by bench marking particular clien ts and ensuring that their care needs are appropriate to the ne eds of the client. Our care planning is also done in conjunction with family members or advocacy services should the needs ari se. Our auditing processes ensure that our service is measured an d oversight is provided in this area via our area manager.
The extent to which people feel safe and protected from abuse and neglect.	All of our staff are trained in Safeguarding. Our residents surve y conducted gauges a level of compliance in the area of how p eople feel safe. Our staffing ratios are adapted upon the needs of the residents to ensure that our staffing levels reflect the nee ds of the residents. Our residents and our residents families are made aware of wh at actions to take in respect of any alleged abuse. We measure the above by close monitoring of our residents mo od. This is recorded in our daily reporting to assess any downtu rn in someone's mental health which may be a signal that a resi dent does not feel safe or may be subjected to some form of ab use. Regular visits from our Area manager and RI ensure oversight of this area .
The extent to which people live in accommodation that best supports their wellbeing and achievement of their personal outcomes.	The accommodation used for our clients is regularly assessed by our estates team to ensure that it meeds the required stand ards of safety. Our residents are encouraged to personalise their rooms with a ny touches that might make the home feel more "homely" to en sure their emotional needs are maintained. Our residents outco mes are measured through our care planning processes and th e input from these allows a personal approach to ensure that w e focus on what a resident "can do" and not what they cant do f or themselves. In this manner we empower our residents to ensure that they make the most of what skills and abilities that they may have, Regular visits and quality audits by our estates team ensure th at the company maintain oversight in this area.

The following section requires you to answer questions about the staff and volunteers working at the service.

Number of posts and staff turnover

The total number of full time equivalent posts at the service (as at	68
31 March)	

The following section requires you to answer questions about each staff type including information about the number of filled and vacant posts, the training undertaken, the contractual arrangements in place and the qualifications of those staff.

The information entered should relate to the period during which the staff member has been working for the provider only.

Service Manager	
Does your service structure include roles of this type?	Yes
Important: All questions in this section relate sp stated, the information added should be the pos	ecifically to this role type only. Unless otherwise sition as of the 31st March of the last financial yea
Filled and vacant posts	
No. of staff in post	1
No. of posts vacant	0
Training undertaken during the last financial ye Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional to not outlined above'.	
Induction	1
Health & Safety	1
Equality, Diversity & Human Rights	1
Infection, prevention & control	1
Manual Handling	1
Safeguarding	1
Medicine management	1
Dementia	1
Positive Behaviour Management	1
Food Hygiene	1
Please outline any additional training undertaken pertinent to this role which is not outlined above.	fire marshall training Diabetes awareness. RGN trained
Contractual Arrangements	
No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0

No. of Non-guaranteed hours contract (zero hours) staff	0
Outline below the number of permanent and fixe	d term contact staff by hours worked per week.
No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0
Staff Qualifications	
No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	1
No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager	1
Deputy service manager	
Does your service structure include roles of this type?	Yes
Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.
Nie of staff in most	4
No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva	ant training. The list of training categories
No. of posts vacant Training undertaken during the last financial yea	0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed
No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional tr	0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed
No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that man can be added to 'Please outline any additional tr not outlined above'.	0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is
No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety	0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is
No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights	0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 1
No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety	0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 1 1 1
No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling	0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 1 1 1 1
No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding	0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 1 1 1 1 1 1
No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that mat can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management	0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 1 1 1 1 1 1 1 1 1 1
No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia	0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 1 1 1 1 1 1 1 1 1 1 1 1 1
No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that mat can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia Positive Behaviour Management	0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 1 1 1 1 1 1 1 1 1 1 1 1 1
No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia	0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 1 1 1 1 1 1 1 1 1 1 1 1 1
No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia Positive Behaviour Management Food Hygiene Please outline any additional training undertaken	0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 fire marshall training diabetes awareness
No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia Positive Behaviour Management Food Hygiene Please outline any additional training undertaken pertinent to this role which is not outlined above.	0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 fire marshall training diabetes awareness
No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia Positive Behaviour Management Food Hygiene Please outline any additional training undertaken pertinent to this role which is not outlined above. Contractual Arrangements	0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is  1 1 1 1 1 1 1 1 1 1 1 1 1 fire marshall training diabetes awareness end of life training.
No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia Positive Behaviour Management Food Hygiene Please outline any additional training undertaken pertinent to this role which is not outlined above.  Contractual Arrangements No. of permanent staff	0         r for this role type.         ant training. The list of training categories         y have been undertaken. Any training not listed         aining undertaken pertinent for this role which is         1
No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that may can be added to 'Please outline any additional tr not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia Positive Behaviour Management Food Hygiene Please outline any additional training undertaken pertinent to this role which is not outlined above. Contractual Arrangements No. of permanent staff No. of Fixed term contracted staff	0         r for this role type.         ant training. The list of training categories         y have been undertaken. Any training not listed         aining undertaken pertinent for this role which is         1         0    <

	d term contact staff by hours worked per week.
No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0
Staff Qualifications	
No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	1
No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager	0
Other supervisory staff	
Does your service structure include roles of this type?	No
Nursing care staff	
Does your service structure include roles of this type?	No
Registered nurses	
Does your service structure include roles of this type?	Yes
Filled and vacant posts	
No. of staff in post	5
No. of posts vacant	1
Training undertaken during the last financial year	ar for this role ture
Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'.	
provided is only a sample of the training that ma can be added to 'Please outline any additional t	ant training. The list of training categories y have been undertaken. Any training not listed
provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'.	ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is
provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'.	ant training. The list of training categories by have been undertaken. Any training not listed raining undertaken pertinent for this role which is
provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety	ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is 5 3
provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights	ant training. The list of training categories by have been undertaken. Any training not listed raining undertaken pertinent for this role which is 5 3 4
provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control	ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is 5 3 4 5
Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling	ant training. The list of training categories by have been undertaken. Any training not listed raining undertaken pertinent for this role which is 5 3 4 5 5 5
provided is only a sample of the training that macan be added to 'Please outline any additional t not outlined above'.         Induction         Health & Safety         Equality, Diversity & Human Rights         Infection, prevention & control         Manual Handling         Safeguarding	ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is 5 3 4 5 5 5 5
provided is only a sample of the training that macan be added to 'Please outline any additional t not outlined above'.         Induction         Health & Safety         Equality, Diversity & Human Rights         Infection, prevention & control         Manual Handling         Safeguarding         Medicine management	ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is 5 5 3 4 5 5 5 5 5 5
provided is only a sample of the training that macan be added to 'Please outline any additional to not outlined above'.         Induction         Health & Safety         Equality, Diversity & Human Rights         Infection, prevention & control         Manual Handling         Safeguarding         Medicine management         Dementia	ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is 5 5 3 4 5 5 5 5 5 5 5 5 3

No. of permanent staff	5
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0
Outline below the number of permanent and fixe	ed term contact staff by hours worked per week.
No. of full-time staff (35 hours or more per week)	3
No. of part-time staff (17-34 hours per week)	2
No. of part-time staff (16 hours or under per week)	0
Typical shift patterns in operation for employed	staff
Set out the typical shift patterns of staff employed	0800 - 2000 1 Nurse
at the service in this role type. You should also include the average number of staff working in	2000 - 0800 1 nurse
each shift.	Occasionally our Nurses work with 2 nurses but at all times there is a care practitioner supporting the nurse.
Senior social care workers providing direct care	
Does your service structure include roles of this	Yes
Important: All questions in this section relate spe	ecifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.
Important: All questions in this section relate spe	
Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts	
stated, the information added should be the pos	sition as of the 31st March of the last financial year.
Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma	sition as of the 31st March of the last financial year.
Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'.	5 0 ar for this role type. and training. The list of training categories by have been undertaken. Any training not listed
Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'.	5         0         ar for this role type.         ant training. The list of training categories and have been undertaken. Any training not listed raining undertaken pertinent for this role which is
Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety	5 0 ar for this role type. ant training. The list of training categories by have been undertaken. Any training not listed raining undertaken pertinent for this role which is
Important: All questions in this section relate spe stated, the information added should be the pose Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights	5         0         ar for this role type.         ant training. The list of training categories and have been undertaken. Any training not listed raining undertaken pertinent for this role which is         5         3
Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control	5 0 ar for this role type. ant training. The list of training categories by have been undertaken. Any training not listed raining undertaken pertinent for this role which is 5 3 3 3
Important: All questions in this section relate spe stated, the information added should be the pose Filled and vacant posts No. of staff in post No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling	5         0         ar for this role type.         ant training. The list of training categories any have been undertaken. Any training not listed raining undertaken pertinent for this role which is         5         3         3         5
Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding	5       0         ar for this role type.         ant training. The list of training categories and training undertaken. Any training not listed raining undertaken pertinent for this role which is         5         3         3         5         3         3         3         3         3
Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t	5         0         ar for this role type.         ant training. The list of training categories any have been undertaken. Any training not listed raining undertaken pertinent for this role which is         5         3         5         3         5         3         5         3         5         3         5
Important: All questions in this section relate spe stated, the information added should be the pose Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management	5       0         ar for this role type.         ant training. The list of training categories any have been undertaken. Any training not listed raining undertaken pertinent for this role which is         5         3         5         3         5         3         5         3         5         3         5         5         3         5         5         5         5         5         5         5         5         5
Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia	5         0         ar for this role type.         ant training. The list of training categories and training undertaken. Any training not listed raining undertaken pertinent for this role which is         5         3         5         3         5         3         5         3         5         3         5         3         5         3         5         3         5         3         5         3         5         3

No. of permanent staff	5
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0
Outline below the number of permanent and fixe	d term contact staff by hours worked per week.
No. of full-time staff (35 hours or more per week)	3
No. of part-time staff (17-34 hours per week)	2
No. of part-time staff (16 hours or under per week)	0
Typical shift patterns in operation for employed	staff
Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	0800 - 2000 1 2000 - 0800 1
Staff Qualifications	
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	5
No. of staff working towards the	0
required/recommended qualification	
	Yes
Does your service structure include roles of this type?	
Does your service structure include roles of this type?	ecifically to this role type only. Unless otherwise
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts	ecifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos	ecifically to this role type only. Unless otherwise
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma	ecifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year. 45 0 ar for this role type.
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t	ecifically to this role type only. Unless otherwise iition as of the 31st March of the last financial year. 45 0 ar for this role type. ant training. The list of training categories y have been undertaken. Any training not listed
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'.	ecifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year. 45 0 ar for this role type. ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'.	ecifically to this role type only. Unless otherwise iition as of the 31st March of the last financial year. 45 0 ar for this role type. ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is 45
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety	45 or for this role type only. Unless otherwise ition as of the 31st March of the last financial year. 45 0 ar for this role type. ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is 45 30
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights	ecifically to this role type only. Unless otherwise iition as of the 31st March of the last financial year. 45 0 ar for this role type. ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is 45 30 23
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control	ecifically to this role type only. Unless otherwise         ecifically to this role type only. Unless otherwise         ition as of the 31st March of the last financial year.         45         0         ar for this role type.         ant training. The list of training categories         y have been undertaken. Any training not listed         raining undertaken pertinent for this role which is         45         30         23         26
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pose Filled and vacant posts No. of staff in post No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling	ecifically to this role type only. Unless otherwise iition as of the 31st March of the last financial year. 45 0 ar for this role type. ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is 45 30 23 26 30
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding	45         0         45         0         ar for this role type.         ant training. The list of training categories y have been undertaken. Any training not listed raining undertaken pertinent for this role which is         45         30         23         26         30         31
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pose Filled and vacant posts No. of staff in post No. of staff in post No. of posts vacant Training undertaken during the last financial year Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management	ecifically to this role type only. Unless otherwise         ecifically to this role type only. Unless otherwise         45         0         45         0         ar for this role type.         ant training. The list of training categories         y have been undertaken. Any training not listed         raining undertaken pertinent for this role which is         45         30         23         26         30         31         0
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pose Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial year Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia	ecifically to this role type only. Unless otherwise         ecifically to this role type only. Unless otherwise         ition as of the 31st March of the last financial year.         45         0         ar for this role type.         ant training. The list of training categories         y have been undertaken. Any training not listed         raining undertaken pertinent for this role which is         45         30         23         26         30         31         0         21
Does your service structure include roles of this type? Important: All questions in this section relate spe stated, the information added should be the pose Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial year Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia Positive Behaviour Management	ecifically to this role type only. Unless otherwise         ecifically to this role 13t March of the last financial year.         45         0         ar for this role type.         ant training. The list of training categories         y have been undertaken. Any training not listed         raining undertaken pertinent for this role which is         45         30         23         26         30         31         0         21         17

	1
No. of permanent staff	45
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	
No. of Non-guaranteed hours contract (zero hours) staff	0
Outline below the number of permanent and fixe	ed term contact staff by hours worked per week.
No. of full-time staff (35 hours or more per week)	39
No. of part-time staff (17-34 hours per week)	6
No. of part-time staff (16 hours or under per week)	0
Typical shift patterns in operation for employed	staff
Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	08:00 2000 11 2000 - 0800 7
Staff Qualifications	
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	23
No. of staff working towards the required/recommended qualification	45
Domestic staff	
Does your service structure include roles of this type?	Yes
Important: All questions in this section relate spe stated, the information added should be the pos	ecifically to this role type only. Unless otherwise sition as of the 31st March of the last financial year.
Filled and vacant posts	
No. of staff in post	3
No. of posts vacant	2
Training undertaken during the last financial year Set out the number of staff who undertook releve provided is only a sample of the training that ma can be added to 'Please outline any additional to not outlined above'.	ant training. The list of training categories
nduction	3
Health & Safety	3
Equality, Diversity & Human Rights	1
	3
	<b>†</b>
nfection, prevention & control	3
nfection, prevention & control Manual Handling	3 3
Infection, prevention & control Manual Handling Safeguarding	
Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia	3

	3
Please outline any additional training undertaken pertinent to this role which is not outlined above.	
Contractual Arrangements	
No. of permanent staff	3
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0
Outline below the number of permanent and fixe	d term contact staff by hours worked per week.
No. of full-time staff (35 hours or more per week)	2
No. of part-time staff (17-34 hours per week)	1
No. of part-time staff (16 hours or under per week)	0
Staff Qualifications	
No. of staff who have the required qualification	0
No. of staff working toward required/recommended qualification	0
Does your service structure include roles of this type?	Yes
type? Important: All questions in this section relate spe stated, the information added should be the pos	
type? Important: All questions in this section relate spe	cifically to this role type only. Unless otherwise
type? Important: All questions in this section relate spe stated, the information added should be the pos	cifically to this role type only. Unless otherwise
type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.
type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year. 5 0 ar for this role type.
type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional to	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year. 5 0 art for this role type. ant training. The list of training categories y have been undertaken. Any training not listed
type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial year Set out the number of staff who undertook relevance provided is only a sample of the training that man can be added to 'Please outline any additional to not outlined above'.	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year. 5 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is
type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook relevand provided is only a sample of the training that man can be added to 'Please outline any additional to not outlined above'. Induction Health & Safety	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year. 5 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 5
type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional to not outlined above'.	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year. 5 0 art for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 5 5 5
type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releva provided is only a sample of the training that ma can be added to 'Please outline any additional to not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.         5         0         r for this role type.         ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is         5         5         3
type? Important: All questions in this section relate spectrates stated, the information added should be the possection of the post of staff in post. No. of staff in post No. of posts vacant Training undertaken during the last financial year Set out the number of staff who undertook relevant provided is only a sample of the training that matican be added to 'Please outline any additional the not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year. 5 0 str for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 5 5 5 3 4
type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of posts vacant Training undertaken during the last financial yea Set out the number of staff who undertook releve provided is only a sample of the training that ma can be added to 'Please outline any additional to not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.         5         0         r for this role type.         ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is         5         5         3         4         5
type? Important: All questions in this section relate spectrates stated, the information added should be the possibility of the information added to inform the information and the information added to information and the information added to information and the information added to inform the information added to information and information additional the information added to information additional the information addition addition additional the information addition a	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year. 5 0 str for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 5 5 5 5 3 4 5 5
type? Important: All questions in this section relate spe stated, the information added should be the pos Filled and vacant posts No. of staff in post No. of staff in post No. of posts vacant Training undertaken during the last financial year Set out the number of staff who undertook releve provided is only a sample of the training that ma can be added to 'Please outline any additional the not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year. 5 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 5 5 5 3 4 5 5 0
type? Important: All questions in this section relate spectrates stated, the information added should be the possibility of the information added to inform the information and the information and the information added to information and the information added to information and the information added to information and added to information and added to information and additional the information addition and the information addition and the information addition and the information addition and the information addition addition and the information addition and the information addition addition additional the information addition ad	cifically to this role type only. Unless otherwise tition as of the 31st March of the last financial year. 5 0 str for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 5 5 5 3 4 5 5 0 3
type? Important: All questions in this section relate spectrates stated, the information added should be the post stated, the information added should be the post Filled and vacant posts No. of staff in post No. of staff in post No. of posts vacant Training undertaken during the last financial years Set out the number of staff who undertook relevent provided is only a sample of the training that matcan be added to 'Please outline any additional the not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia Positive Behaviour Management	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial year.         5         0         r for this role type.         ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is         5         5         5         5         5         5         5         5         5         3         4         5         5         3         3         3         3         3         3
type? Important: All questions in this section relate spectrates stated, the information added should be the possible of the information added should be the possible of the information added should be the possible of the stated, the information added should be the possible of the state of the possible of the information added to possible of the training that matcan be added to 'Please outline any additional trainot outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia Positive Behaviour Management Food Hygiene Please outline any additional training undertaken	cifically to this role type only. Unless otherwise ition as of the 31st March of the last financial yea 5 0 r for this role type. ant training. The list of training categories y have been undertaken. Any training not listed aining undertaken pertinent for this role which is 5 5 5 3 4 5 5 5 0 3 3 3

No. of permanent staff	5
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0
Outline below the number of permanent and fixe	ed term contact staff by hours worked per week.
No. of full-time staff (35 hours or more per week)	4
No. of part-time staff (17-34 hours per week)	1
No. of part-time staff (16 hours or under per week)	0
Staff Qualifications	·
No. of staff who have the required qualification	2
No. of staff working toward required/recommended qualification	0
Other types of staff	
Does your service structure include any additional role types other than those already listed?	Yes
List the role title(s) and a brief description of the role responsibilities.	Administrators x 2 to carry out admin tasks Activities team x 2 to carry out activities Maintaiancne x1 to ensure the safety of the home nd carry out small repairs. Laundry x 3 to ensure the residents clothes are cle an.
Filled and vacant posts	
No. of staff in post	8
•	0
No. of posts vacant	
Training undertaken during the last financial yea Set out the number of staff who undertook relev provided is only a sample of the training that ma	
Training undertaken during the last financial year Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t	ant training. The list of training categories ay have been undertaken. Any training not listed
Training undertaken during the last financial years Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'.	ant training. The list of training categories by have been undertaken. Any training not listed raining undertaken pertinent for this role which is
Training undertaken during the last financial year Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'.	ant training. The list of training categories ay have been undertaken. Any training not listed raining undertaken pertinent for this role which is
Training undertaken during the last financial year Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety	ant training. The list of training categories ay have been undertaken. Any training not listed raining undertaken pertinent for this role which is 8 8
Training undertaken during the last financial year Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights	ant training. The list of training categories ay have been undertaken. Any training not listed raining undertaken pertinent for this role which is 8 8 8
Training undertaken during the last financial year Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control	ant training. The list of training categories ay have been undertaken. Any training not listed raining undertaken pertinent for this role which is         8         8         8         8         8         8         8         8         8         8         8         8         8         9
Training undertaken during the last financial year Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional to not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling	ant training. The list of training categories         ay have been undertaken. Any training not listed         raining undertaken pertinent for this role which is         8
Training undertaken during the last financial year Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding	ant training. The list of training categories ay have been undertaken. Any training not listed raining undertaken pertinent for this role which is         8         9
Training undertaken during the last financial year Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional to not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management	ant training. The list of training categories ay have been undertaken. Any training not listed raining undertaken pertinent for this role which is         8         8         8         8         8         8         8         8         8         8         8         9         0
Training undertaken during the last financial year Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional t not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia	ant training. The list of training categories   ay have been undertaken. Any training not listed   raining undertaken pertinent for this role which is   8   8   8   8   8   8   8   8   9   0   4
Training undertaken during the last financial year Set out the number of staff who undertook relev provided is only a sample of the training that ma can be added to 'Please outline any additional to not outlined above'. Induction Health & Safety Equality, Diversity & Human Rights Infection, prevention & control Manual Handling Safeguarding Medicine management Dementia Positive Behaviour Management	ant training. The list of training categories ay have been undertaken. Any training not listed raining undertaken pertinent for this role which is 8 8 8 8 8 8 8 8 9 0 4 3
Training undertaken during the last financial year         Set out the number of staff who undertook relev         provided is only a sample of the training that marcan be added to 'Please outline any additional to not outlined above'.         Induction         Health & Safety         Equality, Diversity & Human Rights         Infection, prevention & control         Manual Handling         Safeguarding         Medicine management         Dementia         Positive Behaviour Management         Food Hygiene         Please outline any additional training undertaken	ant training. The list of training categories   ay have been undertaken. Any training not listed   raining undertaken pertinent for this role which is   8   8   8   8   8   8   8   8   9   0   4   3

ľ

No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0
Outline below the number of permanent and fix	ed term contact staff by hours worked per wee
No. of full-time staff (35 hours or more per week)	4
No. of part-time staff (17-34 hours per week)	4
No. of part-time staff (16 hours or under per week)	0
Staff Qualifications	
No. of staff who have the required qualification	0
No. of staff who have the required qualification	