

### Services and places regulated by CSSIW as at 31 December 2014

The Care and Social Services Inspectorate Wales (CSSIW) is responsible for inspecting social care and social services to make sure that they are safe for the people who use them.

This release presents key results for Wales as at 31 December 2014 (end of quarter 3, 2014-15) on the numbers of services and places that are regulated by CSSIW, including Adult Care Services, Children's Services and Children's Day Care, and includes comparisons with results in previous years.

The information presented in this release has a number of key users including Welsh Government ministers, local government unitary authorities, students, academics and universities, individual citizens and private companies. The information is used in variety of ways, such as to advise ministers, for unitary authority comparisons and benchmarking and to provide information to commissioners of care services.

Terms used in this release are further explained in the [Glossary](#)

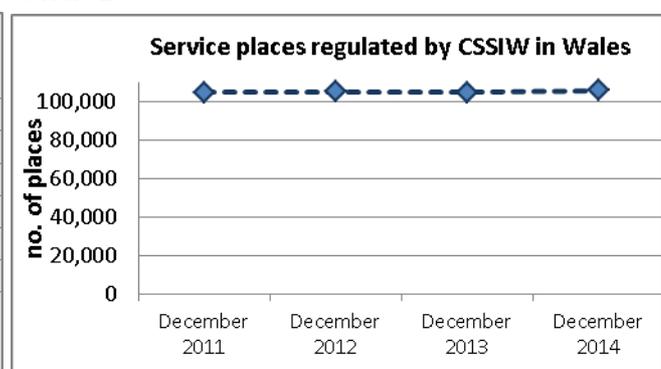
#### Key results

- The number of services registered at any one time remains relatively unchanged, even though changes in registrations occur throughout the year.
- 6,314 services with 105,965 places were registered with CSSIW as at 31 December 2014, an increase of 132 services and 1,027 places since the same quarter the previous year (Table 1).
- 1,606 adults' services with 26,283 service places were registered with CSSIW as at 31 December 2014, an increase of 6 services but a decrease of 18 places since the same quarter the previous year (Table 2).
- 252 children's services and 2,174 places were registered with CSSIW as at 31 December 2014, an increase of 29 services and 9 places since the same quarter the previous year (Table 3).
- 4,479 services and 77,508 places in children's day care were registered with CSSIW as at 31 December 2014, an increase of 120 services and 1,000 places since the same quarter the previous year (Table 4).

Chart 1



Chart 2



**Analyst:** Rebecca Hignell  
**Next Update:** May 2015 (provisional)

**Tel:** 0300 062 8813

**E-mail:** [CSSIW\\_information@wales.gsi.gov.uk](mailto:CSSIW_information@wales.gsi.gov.uk)

## Section 1: Services and places regulated by CSSIW

A service is a collective name for an organisation or individuals regulated by CSSIW.

Some services are registered to provide care for a maximum number of people – this is the number of registered places.

Places are not registered in domiciliary care, nurses' agencies, adult placement schemes and those services that CSSIW do not register.

**Table 1: Total number of services and places regulated by CSSIW**

	December 2011	December 2012	December 2013	December 2014
<b>Adults' Services</b>				
Services	1,631	1,607	1,600	1,606
Places	26,632	26,552	26,265	26,283
<b>Children's Services</b>				
Services	191	199	223	229
Places	2,172	2,174	2,165	2,174
<b>Children's Day Care</b>				
Services	4,418	4,368	4,359	4,479
Places	76,135	76,534	76,508	77,508
<b>Total</b>				
Services	6,240	6,174	6,182	6,314
Places	104,939	105,260	104,938	105,965

*Source: CSSIW business support system*

There has been a relatively small increase in the number of services and places since the same quarter last year (December 2013). Overall, there has been little change in the number of services and places regulated by CSSIW over the previous three years, although there have been some increases in the number of children services which is discussed in sections three and four of this release.

The following tables in this release provide a comparative analysis of each service outline in table 1 above.

Further information showing data for local authorities and service types is published on the Welsh Government's statistics dissemination tool StatsWales:

<http://statswales.wales.gov.uk/index.htm>

## Section 2: Adults' services

CSSIW is responsible for the registering and regulating of residential and nursing homes for adults of all ages, and regulate the agencies and organisations that provide care and support for people in their own homes and in the community.

Adult placement schemes are locally run schemes that enable up to two people who have care and support needs to live as part of a family. Placements may be permanent, short term and periods of respite care.

Nurses' agencies are organisations that provide private nursing services in the community and also support people with their personal care.

**Table 2: Number of adults' services and places regulated by CSSIW**

	December 2011	December 2012	December 2013	December 2014
<b>Adult Placements</b>				
services	13	12	11	11
Places <sup>(a)</sup>	.	.	.	.
<b>Adult Residential</b>				
<b>Care Homes (Older Adults)</b>				
services	698	686	675	674
Places	23,191	23,169	22,843	22,760
<b>Care Homes (Younger Adults)</b>				
services	475	462	461	451
Places	3,441	3,383	3,422	3,523
<b>Domiciliary Care</b>				
services	408	412	416	432
Places <sup>(a)</sup>	.	.	.	.
<b>Nurses' Agencies</b>				
services	37	35	37	38
Places <sup>(a)</sup>	.	.	.	.
<b>Total</b>				
services	1,631	1,607	1,600	1,606
Places	26,632	26,552	26,265	26,283

*Source: CSSIW business support system*

(a) Places are not registered in domiciliary care, nurses' agencies, adult placement schemes and those services and services that CSSIW do not register.

The number of Adult services and places has remained relatively unchanged over the previous three years, with a small decrease in Adult residential care homes and a small increase in Domiciliary care services. These changes have occurred against the background of an increasing older population (aged 65+) together with an increasing emphasis on providing care and support for people in their own homes and in the community.

### Section 3: Children's services regulated by CSSIW (under 8 years of age)

These include a range of services from traditional care homes for looked after children, specialist placements for up to 52 weeks to respite services for children with a range of disabilities. CSSIW is also responsible for the inspection of welfare arrangements for children in specialist residential schools.

**Table 3a: Number of children's services and places regulated by CSSIW**

	<b>December 2011</b>	<b>December 2012</b>	<b>December 2013</b>	<b>December 2014</b>
<b>Children's Residential</b>				
Services	119	125	127	133
Places	594	591	583	593
<b>Residential Special Schools</b>				
Services	12	11	11	11
Places	247	238	238	238
<b>Total</b>				
Services	131	136	138	144
Places	841	829	821	831

*Source: CSSIW business support system*

There has been an increase of 13 Children's residential services with virtually no change in places over the last three years, and over the same period a decrease of 10 places in residential special schools.

## Section 3b: Children's services that are inspected by CSSIW

These are services and places that are regulated by the Local Authority but are inspected by CSSIW.

Children can be cared for by foster carers who look after them in their homes either for short periods of time or long term. CSSIW is responsible for inspecting agencies and local authorities to ensure that these services are able to meet children's needs and that they are protected from harm. Almost a half of the fostering services registered are run by local authorities.

CSSIW inspects but does not register adoption services provided by local authorities and voluntary organisations. They provide services including the recruitment, assessment and approval of adults who wish to adopt a child and also support for the prospective adopters and children, including siblings.

CSSIW is responsible for the inspection of welfare arrangements for children resident in boarding schools and further education colleges in Wales. Estyn is responsible for inspecting the education provision.

**Table 3b: Number of children's services not registered but inspected by CSSIW**

	December 2011	December 2012	December 2013	December 2014
<b>Fostering Services</b>				
Services	47	49	49	50
Places	.	.	.	.
<b>Adoption Services</b>				
Services	..	..	23	23
Places	.	.	.	.
<b>Boarding Schools</b>				
Services	10	11	10	10
Places	1,161	1,175	1,174	1,341
<b>Further Education Colleges</b>				
Services	3	3	3	2
Places	170	170	170	2
<b>Total</b>				
Services	60	63	85	85
Places	1,331	1,345	1,344	1,343

*Source: CSSIW business support system*

The decrease in the number of Further Education College places reflects a re-registration (i.e. a change of category for one college) to a Boarding School. This service accounted for 168 of the 170 Further Education College places and subsequently the number of boarding school places has increased by the equivalent number.

## Section 4: Children’s day care <sup>(a)</sup>

We register and inspect day care for children under 8 years of age including child minders, nurseries and after school clubs according to the National Minimum Standards and Regulations (2010).

**Table 4: Number of children’s day care services and places regulated by CSSIW <sup>(a)</sup>**

	December 2011	December 2012	December 2013	December 2014
<b>Childminders</b>				
Services	2,377	2,340	2,370	2,466
Places	12,171	12,071	12,314	12,865
<b>Full Day Care</b>				
Services	586	623	642	654
Places	24,689	26,275	26,931	27,222
<b>Sessional Day Care</b>				
Services	801	781	774	790
Places	17,623	17,425	17,420	17,709
<b>Out of School Care</b>				
Services	517	488	474	477
Places	17,415	16,701	16,708	16,825
<b>Crèches</b>				
Services	46	47	40	32
Places	810	814	757	636
<b>Open Access Play Provision</b>				
Services	91	89	59	60
Places	3,427	3,248	2,378	2,251
<b>Total</b>				
Services	4,418	4,368	4,359	4,479
Places	76,135	76,534	76,508	77,508

*Source: CSSIW business support system*

(a) These are services for children under 8 years of age

Overall, the number of Children’s day care services and places has been relatively unchanged over the last three years.

Looking in more detail:

- Since December 2013, there has been an increase of 96 childminder services and 551 places
- Since December 2011, there has been an increase of 68 Full day care services and 2,533 places
- Over the same three year period there has been a corresponding decrease in open access play provision, out of school care and crèches (85 services and 1,940 places in total)

Figures suggest that “Building a Brighter Future: Early Years and Childcare Plan” to increase the number of affordable childcare arrangements is influencing the childcare market for non-maintained settings.

## Glossary

<b>Places</b>	<p>Some services are registered to provide care for a maximum number of people – the number of registered places. Places are not registered in domiciliary care, nurses' agencies, adult placement schemes and those services that CSSIW do not register (see "Registration").</p>
<b>Provider</b>	<p>An organisation or individual who delivers a regulated social care or early-years service.</p>
<b>Registration</b>	<p>Most services providing care to people must be registered with CSSIW before they can operate. Those wishing to run services must apply to CSSIW for registration which includes interviews and site visit checks. Only services which demonstrate they are fit to run are allowed to be registered.</p> <p>Care services requiring registration include: Older and younger adult care homes, domiciliary care agencies, children's homes, public sector and independent fostering agencies, public sector and voluntary adoption agencies, child-minders and crèches.</p> <p>Note that local authority fostering agencies, local authority adoption agencies, boarding schools, residential special schools and further education colleges are not registered with CSSIW but are regulated by CSSIW (see 'Regulation').</p>
<b>Regulation</b>	<p>Regulation of care services includes a wide range of activities by CSSIW to check that care services are safe and to encourage improvement. Regulation includes: Registration – deciding who can provide services; Inspection – inspecting services and publishing reports; and Enforcement – taking enforcement action, including issuing non compliance notices, cancelling a service's registration and undertaking criminal prosecution. CSSIW does not investigate complaints but does follow up on concerns, normally by undertaking an inspection of the service.</p>
<b>Regulations</b>	<p>Regulations are legal requirements for running services determined by <a href="#">the National Assembly for Wales</a>, enforced by CSSIW on behalf of Welsh Ministers.</p>
<b>Services</b>	<p>This is a collective name for an organisation or individuals regulated by CSSIW.</p>

<b>Children's day care</b>	Includes the following services for children under 8 years of age: Full Day Care Child-minders Out of School Care Sessional Day Care Crèches Open Access
<b>Children's services</b>	Includes the following services: Children's Homes Residential Family Centres Public sector and independent fostering agencies Public sector and voluntary adoption agencies Boarding schools which accommodate students under 18 Residential special schools which accommodate students under 18 Further education colleges which accommodate students under 18 Secure unit (included in figures for children's homes due to small numbers)
<b>Adults' services</b>	Includes the following services: Older Adult Care Homes (65 years old and over) Younger Adult Care Homes (under 65 years old) Adult Placement Schemes Domiciliary Care Agencies Nurses' Agencies

## Proposed changes to this release

CSSIW in consultation with the Knowledge Analytical Services (KAS) is in the process of reviewing this publication so that we can better reflect key messages in relation to the changes in provision of the market. Some changes have taken place in this publication such as the addition of contextual information. Further changes recommended are:

1. Change the title of the release to 'Care services and places regulated by the Care and Social Services Inspectorate Wales (CSSIW) as at [date at end of quarter]'
2. Move release from quarterly to annual at reporting year end i.e. 31 March with release published around the end of May. Figures could continue to be updated quarterly on the StatsWales website if demand is there; however, one of the primary reasons for the move to annual is that there is very little change in data on a quarterly basis.

We want to ensure that users of our statistics are consulted and hence we invite you to send comments on the proposed changes and the publication in general to:

[cssiw\\_information@wales.gsi.gov.uk](mailto:cssiw_information@wales.gsi.gov.uk)

## Key Quality Information

### 1. Background

CSSIW is the regulator for social care and social services in Wales, from child minders and nurseries to homes for older people, and it aims to:

- Provide independent assurance about the quality and availability of social care in Wales
- Safeguard adults and children, making sure that their rights are protected;
- Improve Care by encouraging and promoting improvements in the safety, quality and availability of social care services
- Inform policy, standards and provide independent professional advice to the people developing policy, the public and social care sector.

CSSIW encourages the improvement of social care and social services by:

- regulating
- inspecting and reviewing
- providing professional advice to Ministers and policy makers.

### 2. Source of statistics

The information in this brief is derived from the administrative system used by CSSIW to register and regulate care services. The information only relates to regulated services. CSSIW is in the process of reviewing the regulatory process and systems.

### 3. Timing

CSSIW's administrative system is continually updated as part of the inspectorate's day to day work of regulation. Publication relates to snapshots of the system taken on a quarterly basis throughout the financial year. Therefore published information is available for the end of

- Quarter 1 (April to June), that is 30 June
- Quarter 2 (July to September), that is 31 December
- Quarter 3 (October to December), that is 31 December
- Quarter 4 (January to March), that is 31 March

### 4. Data quality

Registration, de-registration and changes to registration occur throughout the year although in general the number of services registered at any one time is fairly consistent.

### 5. Symbols

The following notation is used in these tables:

- . = the data item is not applicable
- .. = the data item is not available
- = the data item is not exactly zero, but estimated as zero or less than half the final digit shown
- \* = the data item is disclosive or not sufficiently robust for publication

## 6. Disclosure and rounding

Rounding has not been applied to the information in these tables or the supporting tables on StatsWales. This is because this information can also be found on CSSIW's Directory of Regulated Services (see item 9).

## 7. Revisions policy

As data is taken from an administrative system and gives a picture of activity recorded at a specific date, data will not be revised each quarter. This picture may not be exact as information may not be entered on the system until a later date (i.e. next quarter) and the next quarter may include some data from the previous quarter that was recorded 'late'. However, the number of cases involved is likely to be small.

## 8. Uses of statistics

We believe the key users of information on regulated services in Wales (apart from CSSIW's core use) are:

- Welsh Government Ministers
- Department for Health and Social Services
- Assembly Members and the Members' Research Service in the National Assembly for Wales
- National Health Service
- The Office for National Statistics
- Local government unitary authorities (elected members and officials)
- Students, academics and universities,
- Other areas of the Welsh Government
- Other government departments
- Individual citizens and private companies.

Apart from CSSIW's core use of the information these statistics are used in a variety of ways. Some examples of these include:

- Advice to Ministers
- Unitary authority comparisons and benchmarking
- To inform debate in the National Assembly for Wales and beyond
- To provide information to commissioners of care services

## 9. Related publications

- More detailed information is published quarterly to accompany this release on the Welsh Government's statistics dissemination tool, StatsWales. This includes further breakdown by service type and local authority: [www.statswales.wales.gov.uk/index.htm](http://www.statswales.wales.gov.uk/index.htm)
- CSSIW publishes additional information on activities in regulated services on an annual basis in the Chief Inspector's Annual Report. The Annual Report can be found at the following link:  
<http://cssiw.org.uk/our-reports/annual-reports/?lang=en>

- Lists of regulated services and their latest inspection reports are available on the Directory of Regulated Services  
<http://cssiw.org.uk/find-a-care-service/service-directory/?lang=en>

## **10. Further information**

Further information can be found on CSSIW's website:

[www.cssiw.org.uk](http://www.cssiw.org.uk)

## **Contact information**

If you have any comments about this Statistical Release, please contact:

Claire Bushell

CSSIW

Rhydycar Business Park,

Merthyr Tydfil,

CF48 1UZ

Telephone: 0300 062 8911

E-mail: [cssiw\\_information@wales.gsi.gov.uk](mailto:cssiw_information@wales.gsi.gov.uk)