

Easy read: Our project to look at home care in Wales

We are Care and Social Services Inspectorate Wales (also known as CSSIW).

We check care services across Wales to make sure they are safe for the people who use them.

Some people in Wales have care in their own homes. This is called domiciliary or home care.

We have started a project to find out if home care in Wales is good, and how things could be better.

If you have care in your own home which is given to you by someone outside your family, we want to hear from you.

We also want to speak to Welsh councils who organise home care for people.

We want to speak to people who are paid to give home care to others.

Our project will look at:

- How home care services are organised by local councils and health boards
- How home care services make sure the right people get the right care

- How good the care is
- If workers are happy and receive good pay and conditions
- What problems the workers might have
- How managers check if care is good or if it is right for people.

We want to understand what is working well and what can be made better.

In April 2016 we will write a report on what we find. This will go on our website.

We will give advice to people who organise care services.

We will also write a list of things we think could be made better and send this to Welsh Government.

You can find more information about our project on our website <http://www.cssiw.org.uk>