

Services and places regulated by CSSIW as at 31 March 2016

The Care and Social Service inspectorate Wales (CSSIW) is responsible for regulating and inspecting care, childcare and social services, including nurseries, homes for older people and local authorities, to make sure they are safe for the people who use them.

This release presents key results for Wales as at 31 March 2016 (end of quarter 4, 2015-16) on the numbers of services and places that are regulated by CSSIW, including Adult Care Services, Children's Services and Children's Day Care, and includes comparisons with results in previous years.

The information presented in this release has a number of key users including Welsh Government ministers, local government unitary authorities, students, academics and universities, individual citizens and private companies. The information is used in variety of ways, such as to advise ministers, for unitary authority comparisons and benchmarking and to provide information to commissioners of care services. Terms used in this release are further explained in the [Glossary](#)

Key results

- The number of services registered at any one time remains relatively unchanged, even though changes in registrations occur throughout the year.
- 6,209 services with 108,699 places were registered with CSSIW as at 31 March, a total decrease of 54 services and an increase of 2,749 places since the same quarter the previous year (Table 1).
- 1,582 adults' services with 25,642 service places were registered with CSSIW as at 31 March, a decrease of 12 services and 549 places since the same quarter the previous year (Table 2).
- 241 children's services and 2,217 places were registered with CSSIW as at 31 March, an increase of 11 services and 39 places since the same quarter the previous year (Table 3).
- 4,386 services and 80,840 places in children's day care were registered with CSSIW as at 31 March, a decrease of 53 services and an increase of 3,259 places (more than four percent growth) since the same quarter the previous year (Table 4).

Chart 1

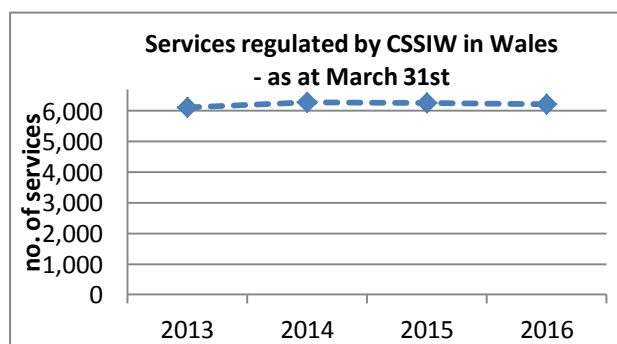
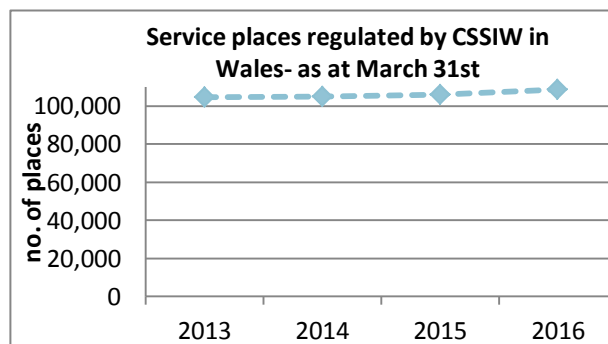


Chart 2



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Section 1: Services and places regulated by CSSIW

A service is a collective name for an organisation or individuals regulated by CSSIW.

Some services are registered to provide care for a maximum number of people – this is the number of registered places.

Places are not registered in domiciliary care, nurses' agencies, adult placement schemes and those services that CSSIW do not register.

Table 1: Total number of services and places regulated by CSSIW

	31 March 2013	31 March 2014	31 March 2015	31 March 2016
Adults' Services				
Services	1,597	1,603	1,594	1,582
Places	26,460	26,240	26,191	25,642
Children's Services				
Services	222	225	230	241
Places	2,161	2,176	2,178	2,217
Children's Day Care				
Services	4,296	4,446	4,439	4,386
Places	75,944	76,590	77,581	80,840
Total				
Services	6,115	6,274	6,263	6,209
Places	104,565	105,006	105,950	108,699

Source: CSSIW business support system

There has been a small decrease in the total number of services since the same quarter last year (March 2015) with an increase in the total number of places (approximately three percent). Overall, there has been little change in the number of services regulated by CSSIW over the previous three years, although there have been some significant increases in the number of Children's day care places which is discussed in section four of this release.

The following tables in this release provide a comparative analysis of each service sector in table 1 above.

Further information showing data for local authorities and service types is published on the Welsh Government's statistics dissemination tool StatsWales:
<http://statswales.wales.gov.uk/index.htm>

Section 2: Adults' services

CSSIW is responsible for the registering and regulating of residential and nursing homes for adults of all ages, and regulate the agencies and organisations that provide care and support for people in their own homes and in the community.

Adult placement schemes are locally run schemes that enable up to two people who have care and support needs to live as part of a family. Placements may be permanent, short term and periods of respite care.

Nurses' agencies are organisations that provide private nursing services in the community and also support people with their personal care.

Table 2: Number of adults' services and places regulated by CSSIW

	31 March 2013	31 March 2014	31 March 2015	31 March 2016
Adult Placements				
services	12	11	11	9
Places ^(a)
Adult Residential				
<i>Care Homes (Older Adults)</i>				
services	684	675	670	653
Places	23,050	22,816	22,713	22,092
<i>Care Homes (Younger Adults)</i>				
services	459	457	444	453
Places	3,410	3,424	3,478	3,550
Domiciliary Care				
services	409	422	431	426
Places ^(a)
Nurses' Agencies				
services	33	38	38	41
Places ^(a)
Total				
services	1,597	1,603	1,594	1,582
Places	26,460	26,240	26,191	25,642

Source: CSSIW business support system

(a) Places are not registered in domiciliary care, nurses' agencies, adult placement schemes and those services that CSSIW do not register.

The number of Adult services and places shows a decreasing trend for the last three years, with a decrease in Adult residential care homes and a small decrease in Domiciliary care services. Since March 2013 there has been a three percent reduction in the total number of places available for all Adult services, although this is accompanied by a small increase in the number of nurses' agencies. These changes have occurred against the background of an increasing older population (aged 65+) together with an increasing emphasis on providing care and support for people in their own homes and in the community.

Section 3: Children’s services regulated by CSSIW

These include a range of services from traditional care homes for looked after children, specialist placements for up to 52 weeks to respite services for children with a range of disabilities. CSSIW is also responsible for the inspection of welfare arrangements for children in specialist residential schools.

Table 3a: Number of children’s services and places regulated by CSSIW

	31 March 2013	31 March 2014	31 March 2015	31 March 2016
Children’s Residential				
Services	125	129	135	144
Places	578	595	597	637
Residential Special Schools				
Services	11	11	11	12
Places	238	238	238	238
Total				
Services	136	140	146	156
Places	816	833	835	875

Source: CSSIW business support system

There has been an increase of 9 Children’s residential services with a slight increase in places over the last year, and over the same period an increase of one service in residential special schools.

Section 3b: Children's services that are inspected by CSSIW

These are services and places that are regulated by the Local Authority but are inspected by CSSIW.

Children can be cared for by foster carers who look after them in their homes either for short periods of time or long term. CSSIW is responsible for inspecting agencies and local authorities to ensure that these services are able to meet children's needs and that they are protected from harm. Almost a half of the fostering services registered are run by local authorities.

CSSIW inspects but does not register adoption services provided by local authorities and voluntary organisations. They provide services including the recruitment, assessment and approval of adults who wish to adopt a child and also support for the prospective adopters and children, including siblings.

CSSIW is responsible for the inspection of welfare arrangements for children resident in boarding schools and further education colleges in Wales. Estyn is responsible for inspecting the education provision.

Table 3b: Number of children's services not registered but inspected by CSSIW

	31 March 2013	31 March 2014	31 March 2015	31 March 2016
Fostering Services				
Services	49	50	48	49
Places
Adoption Services				
Services	23	23	24	22
Places
Boarding Schools				
Services	11	9	10	11
Places	1,175	1,173	1,341	1,341
Further Education Colleges				
Services	3	3	2	3
Places	170	170	2	1
Total				
Services	86	85	84	85
Places	1,345	1,343	1,343	1,342

Source: CSSIW business support system

The number of services and places provided by Fostering Services, Adoption Services, Boarding Schools and Further Education Colleges has remained relatively unchanged over the past three years.

Section 4: Children's day care ^(a)

As of 1 April 2016 the age limit for registration of childcare and play was extended from 8 to 12 years of age. Just prior to this date we had an arrangement allowing early re-registration of services and places that were recorded on our CSSIW business support, resulting in an increase in Children's day care places. We register and inspect day care for children under 12 years of age including child minders, nurseries and after school clubs according to the National Minimum Standards and Regulations (2010).

Table 4: Number of children's day care services and places regulated by CSSIW ^(a)

	31 March 2013	31 March 2014	31 March 2015	31 March 2016
Childminders				
Services	2,289	2,456	2,437	2,416
Places	11,862	12,739	12,720	15,552
Full Day Care				
Services	626	648	653	677
Places	26,318	27,023	27,505	28,622
Sessional Day Care				
Services	772	777	785	764
Places	17,240	17,351	17,678	17,211
Out of School Care				
Services	479	474	472	445
Places	16,547	16,747	16,808	16,518
Creches				
Services	42	33	33	28
Places	749	643	683	589
Open Access Play Provision				
Services	88	58	59	56
Places	3,228	2,087	2,187	2,348
Total				
Services	4,296	4,446	4,439	4,386
Places	75,944	76,590	77,581	80,840

Source: CSSIW business support system

(a) These are services for children under 12 years of age

As a result of the increase in the age limit for registration of childcare and play from 8 to 12 years, the most significant change over the last three years can be seen in the increase in the number of Children's day care places now available.

Looking in more detail:

- Since March 2015, there has been a decrease of 21 childminder services and an increase of 24 full day care services. However, there was an accompanying increase of 2,832 childminder places and an increase of 1,117 full day care places.
- Since March 2015, there have been decreases in the number of sessional day care, out of school care and crèche services and places – in total a loss of 53 services and 791 places respectively. There has also been a loss of 3 services for open access play provision but an increase of 161 places.

- Over a three year period since March 2013, there has been a two percent increase in the number of Children’s day care services and a six percent increase in the number of places. Figures suggest that “Building a Brighter Future: Early Years and Childcare Plan” to increase the number of affordable childcare arrangements is influencing the childcare market for non-maintained settings.

Glossary

- Places** Some services are registered to provide care for a maximum number of people – the number of registered places. Places are not registered in domiciliary care, nurses’ agencies, adult placement schemes and those services that CSSIW do not register (see “Registration”).
- Provider** An organisation or individual who delivers a regulated social care or early-years service.
- Registration** Most services providing care to people must be registered with CSSIW before they can operate. Those wishing to run services must apply to CSSIW for registration which includes interviews and site visit checks. Only services which demonstrate they are fit to run are allowed to be registered.
Care services requiring registration include:
Older and younger adult care homes, domiciliary care agencies, children’s homes, public sector and independent fostering agencies, public sector and voluntary adoption agencies, child-minders and crèches.
Note that local authority fostering agencies, local authority adoption agencies, boarding schools, residential special schools and further education colleges are not registered with CSSIW but are regulated by CSSIW (see ‘Regulation’).
- Regulation** Regulation of care services includes a wide range of activities by CSSIW to check that care services are safe and to encourage improvement. Regulation includes: Registration – deciding who can provide services; Inspection – inspecting services and publishing reports; and Enforcement – taking enforcement action, including issuing non compliance notices, cancelling a service’s registration and undertaking criminal prosecution. CSSIW does not investigate complaints but does follow up on concerns, normally by undertaking an inspection of the service.
- Regulations** Regulations are legal requirements for running services determined by [the National Assembly for Wales](#), enforced by CSSIW on behalf of Welsh Ministers.
- Services** This is a collective name for an organisation or individuals regulated by CSSIW.

Children's day care	Includes the following services for children under 12 years of age: Full Day Care Child-minders Out of School Care Sessional Day Care Crèches Open Access
Children's services	Includes the following services: Children's Homes Residential Family Centres Public sector and independent fostering agencies Public sector and voluntary adoption agencies Boarding schools which accommodate students under 18 Residential special schools which accommodate students under 18 Further education colleges which accommodate students under 18 Secure unit (included in figures for children's homes due to small numbers)
Adults' services	Includes the following services: Older Adult Care Homes (65 years old and over) Younger Adult Care Homes (under 65 years old) Adult Placement Schemes Domiciliary Care Agencies Nurses' Agencies

Changes to this release

CSSIW in consultation with the Knowledge Analytical Services (KAS) has reviewed this publication so that we can better reflect key messages in relation to the changes in provision of the market. Changes that have taken place in this publication are as follows:

1. The addition of contextual information within each section of the release.
2. The title of the release has been changed to 'Care services and places regulated by CSSIW as at 31 March 2016' to be clearer on what the release covers.
3. The release has been moved from quarterly to annual at reporting year end i.e. 31 March with publication around the end of May. The primary reason for the move to annual is that there is very little change in data on a quarterly basis.

We want to ensure that users of our statistics continue to be consulted and we invite you to send comments on any changes - and the publication in general - to:
cssiw_information@wales.gsi.gov.uk

Key Quality Information

1. Background

CSSIW is the regulator for social care and social services in Wales, from child minders and nurseries to homes for older people, and it aims to:

- Provide independent assurance about the quality and availability of social care in Wales
- Safeguard adults and children, making sure that their rights are protected;
- Improve Care by encouraging and promoting improvements in the safety, quality and availability of social care services
- Inform policy, standards and provide independent professional advice to the people developing policy, the public and social care sector.

CSSIW encourages the improvement of social care and social services by:

- regulating
- inspecting and reviewing
- providing professional advice to Ministers and policy makers.

2. Source of statistics

The information in this brief is derived from the administrative system used by CSSIW to register and regulate care services. The information only relates to regulated services. CSSIW is in the process of reviewing the regulatory process and systems.

3. Timing

CSSIW's administrative system is continually updated as part of the inspectorate's day to day work of regulation. Publication relates to snapshots of the system taken on a quarterly basis throughout the financial year. Therefore published information is available for the end of

- Quarter 1 (April to June), that is 30 June
- Quarter 2 (July to September), that is 31 September
- Quarter 3 (October to December), that is 31 December
- Quarter 4 (January to March), that is 31 March

4. Data quality

Registration, de-registration and changes to registration occur throughout the year although in general the number of services registered at any one time is fairly consistent.

5. Symbols

The following notation is used in these tables:

- . = the data item is not applicable
- .. = the data item is not available
- = the data item is not exactly zero, but estimated as zero or less than half the final digit shown
- * = the data item is disclosive or not sufficiently robust for publication

6. Disclosure and rounding

Rounding has not been applied to the information in these tables or the supporting tables on StatsWales. This is because this information can also be found on CSSIW's Directory of Regulated Services (see item 9).

7. Revisions policy

As data is taken from an administrative system and gives a picture of activity recorded at a specific date, data will not be revised each quarter. This picture may not be exact as information may not be entered on the system until a later date (i.e. next quarter) and the next quarter may include some data from the previous quarter that was recorded 'late'. However, the number of cases involved is likely to be small.

8. Uses of statistics

We believe the key users of information on regulated services in Wales (apart from CSSIW's core use) are:

- Welsh Government Ministers
- Department for Health and Social Services
- Assembly Members and the Members' Research Service in the National Assembly for Wales
- National Health Service
- The Office for National Statistics
- Local government unitary authorities (elected members and officials)
- Students, academics and universities,
- Other areas of the Welsh Government
- Other government departments
- Individual citizens and private companies.

Apart from CSSIW's core use of the information these statistics are used in a variety of ways. Some examples of these include:

- Advice to Ministers
- Unitary authority comparisons and benchmarking
- To inform debate in the National Assembly for Wales and beyond
- To provide information to commissioners of care services

9. Related publications

- More detailed information is published quarterly to accompany this release on the Welsh Government's statistics dissemination tool, StatsWales. This includes further breakdown by service type and local authority: www.statswales.wales.gov.uk/index.htm
- CSSIW publishes additional information on activities in regulated services on an annual basis in the Chief Inspector's Annual Report. The Annual Report can be found at the following link: <http://cssiw.org.uk/our-reports/annual-reports/?lang=en>

- Lists of regulated services and their latest inspection reports are available on the Directory of Regulated Services:
<http://cssiw.org.uk/our-reports/regulated-reports/?lang=en>

10. Further information

Further information can be found on CSSIW's website:

www.cssiw.org.uk

Contact information

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