## **Choosing care for adults**

Choosing care is **one of the hardest decisions** you will have to make.

Here are some **tips** from our inspectors:



**Use our website** – read our reports. Is the service registered with us?

- **2 Go along for a visit** take a list of questions, or a copy of our latest report.
- **3** Visit several places if you can, and go at different times of day to observe the levels of activity.

## What to look for:

Are you greeted in a **friendly way** when you arrive?

Is the atmosphere **welcoming**?

Can you speak to the home manager or make an appointment to speak to them?

Is the home clean and well-lit?

Is it pleasantly



## Your local authority's website will also have information on care services in your area.



www.careinspectorate.wales



CIW@gov.wales

CSSIW



You Tube

@care\_wales #choosingcare

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