

COVID-19 additional resources for social services

Resources: Adult social services and partner organisations

Title	Summary	Last updated
Welsh Government: Adult social services during the COVID-19 pandemic: guidance	Statutory guidance about the changes made to the Social Services and Well-being (Wales) Act 2014 by the Coronavirus Act 2020	30 April 2020
Welsh Government: Written Statement: Older people's rights and coronavirus	Written statement from Julie Morgan AM, Deputy Minister for Health and Social Services	May 2020
Welsh Government: COVID-19 Hospital Discharge Service Requirements (Wales)	Hospital Discharge Services Requirements for health, social care, third and independent sector partners in Wales, who must adhere to this guidance from 6th April 2020.	April 2020
Welsh Government: Hospital discharge service requirements: COVID-19 Various Documents	Health, social care, third and independent sector partners in Wales must follow this discharge guidance.	
HIW and CIW Joint statement: Personalised advance care planning in Wales		21 April 2020
Older People's Commissioner for Wales: You're not alone. We're here for you and we can help and support you.	Organisations working to safeguard and protect people who experience abuse or are the victims of crime have joined forces to ensure that older people can get the support they need to keep them safe and protected during this difficult time.	22 April 2020
Social Care Wales: Ethical framework for adult social care during COVID-19	The framework intends to provide support to response planning and decision-making, to ensure ample consideration is given to ethical values and principles when organising and delivering social care for adults.	09 April 2020

Social Care Wales: Tips for supporting older relatives in isolation	23 April 2020
Social Care Wales: useful links and resources to support people with dementia during COVID-19	27 May 2020

Resources: Children's social services

Title	Summary	Last updated
Welsh Government: Cafcass Cymru: information for children and young people about COVID-19	Guidance for young people about how coronavirus pandemic may affect court proceedings	28 July 2020
Welsh Government: Operational guidance for providers of children's social care services during COVID-19	How children's social care providers can change their services to support young people during COVID-19. Including: <ul style="list-style-type: none"> • local authorities • providers of care homes for children • adoption services • fostering services 	22 May 2020
Welsh Government: Guidance for Families First coordinators: coronavirus	Changes to budgets, redeployed staff and collection of Families First data during the coronavirus pandemic.	28 May 2020
Welsh Government: Vulnerable children and young people: coronavirus	Information about vulnerable children and safeguarding during the coronavirus pandemic.	13 May 2020
Welsh Government: 'Coronavirus and Me' - Wales' young people asked about their thoughts and concerns during pandemic	An online survey asking Wales' children and young people for their views and opinions during the coronavirus pandemic has launched today.	13 May 2020
Welsh Government: Guidance for hubs and schools	This guidance is intended to support the development of effective provision for children of critical workers and for vulnerable children.	17 April 2020

Welsh Government: Children's social services during the COVID-19 pandemic: guidance	How children's social care providers can change their services to support young people during COVID-19.	28 July 2020
Welsh Government: Education safeguarding guidance	Guidance for schools on safeguarding children during the coronavirus pandemic.	6 April 2020
National Independent Safeguarding Board: Together we'll keep children and young people safe as we rebuild from Covid-19	The Welsh Government has produced this non-statutory guide to remind practitioners working across agencies of their responsibilities to safeguard children and to support them in responding to concerns about children at risk.	July 2020
Social Care Wales: Online safety and well-being		17 April 2020
Social Care Wales: Providing safe services for children and young people through the internet		17 April 2020
Social Care Wales: Supporting children and young people's wellbeing during COVID-19	Resources to help you support the well-being of children and young people at this time.	21 May 2020
Courts and Tribunals Judiciary: Guidance on Compliance with Family Court Child Arrangement Orders	Short Statement of Advice-President of the Family Division and Head of Family Justice	24 March 2020
AFA Cymru: Supporting Effective Functioning during COVID-19	Advice, guidance and factors to consider, during the current restrictions placed on fostering services as a result of the COVID-19 pandemic-AFA Cymru	
Children's Commissioner for Wales: Information Hub for Families and Children	Dyma hwb gwybodaeth ar gyfer plant, pobl ifanc ac i deuluoedd yng Nghymru.	
What Works for Children's Social Care: COVID-19 resources	The resources on this page have been created by What Works for Children's Social Care and other organisations to provide guidance, support and inspiration for those working in children's social care.	

Resources: Carers

Title	Summary	Last updated
Welsh Government: Guidance for unpaid carers	This guidance is for anyone providing regular care and support to a vulnerable friend or relative. It applies to carers of all ages. There is also a specific section on the help available for young carers.	5 June 2020
Welsh Government: Written Statement on Carers	Written Statement on Carers from Julie Morgan AM, Deputy Minister for Health and Social Services	4 May 2020
Carers Trust: Getting the best from your pharmacy team during COVID-19	Carers Trust has worked with colleagues at the Royal Pharmaceutical Society, Community Pharmacy Wales, Carers Wales and Welsh Government to develop a series of resources to improve access to medicines and identification of carers in pharmacy and retail environments.	
Carers Trust: Supporting young carers through the pandemic	Guidance to support young carers through the pandemic based on tried and tested methods by young carers, support workers and specialists in young carers.	

Resources: Miscellaneous

Title	Summary	Last updated
Association of Directors of Social Services (ADSS) Cymru: UPDATED Coronavirus (Covid-19): Support for Commissioned Providers	This guidance note has been co-produced by the Association of Directors of Social Services (ADSS) Cymru, Care Inspectorate Wales (CIW), Social Care Wales, the Welsh Local Government Association (WLGA) and Welsh Government; and is for health board and local authority commissioners.	17 June 2020
Welsh Government: Rehabilitation: a framework for continuity and recovery 2020 to 2021	A framework to help organisations plan rehabilitation services following the coronavirus pandemic for adults and children.	29 May 2020
Welsh Government: Guidance for providers of accommodation for survivors of violence against women, domestic abuse and sexual violence: coronavirus (COVID-19)		18 May 2020
Welsh Government: Self-isolating in a refuge	What to do if you and your family are living in a refuge and self-isolating.	15 May 2020
Welsh Government: guidance for services for perpetrators of violence against women, domestic abuse and sexual violence	Guidance for services which work with those who perpetrate violence against women, domestic abuse and sexual violence (VAWDASV).	21 April 2020
Social Care Wales: Domestic violence and abuse – guidance for professionals		04 May 2020
Welsh Government: Guidance Self-isolating in a hostel, night shelter or supported accommodation	What to do if you need to self-isolate and are staying in an emergency hostel or night shelter or supported accommodation.	15 May 2020
Welsh Government: Local authority support for rough sleepers	Information about COVID-19 and what homelessness teams need to do.	12 May 2020

Welsh Government: Guidance for substance misuse and homelessness services	Information about COVID-19 and what substance misuse and homelessness services need to do.	7 May 2020
Social Care Wales: Support for homelessness and substance misuse during COVID-19		04 May 2020
Social Care Wales: Alcohol and COVID-19 – messages for social workers		27 April 2020
Welsh Government: Guidance: Reporting suspected abuse, harm or neglect (safeguarding)	What to do if you suspect someone is at risk of harm, abuse or neglect.	
Welsh Government: Services under the Mental Health (Wales) Measure: COVID-19	Guidance for local health boards and partners on mental health services during the COVID-19 pandemic.	21 April 2020
Social Care Wales: The Mental Capacity Act and COVID-19	Resources and guidance about the impact of COVID-19 on the Mental Capacity Act and Deprivation of Liberty Safeguards	20 April 2020
Welsh Government: Guidance: Coronavirus (COVID-19): supporting vulnerable people privacy statement	How we will store and process your details under the General Data Protection Regulation.	1 April 2020
Welsh Government: Guidance: Coronavirus (COVID-19): support for the Chinese community	Support for the Chinese community during the disruption caused by COVID-19.	1 April 2020
Welsh Government: Guidance: guidance for Cafcass Cymru clients	Guidance for clients of Cafcass Cymru about how the service will work during the coronavirus pandemic.	31 March 2020
Welsh Government: Guidance: support for the ethnic minority communities	Support for the ethnic minority community during the disruption caused by COVID-19.	27 March 2020
Social Care Wales: Supporting people with learning disabilities	Links to useful websites with resources for professionals supporting people with learning disabilities, they include ideas for connecting people and things to do while in isolation.	

Social Care Wales: Flexible use of direct payments during the pandemic	FAQ's about how COVID-19 might affect direct payments in Wales, including employees and workers self-isolating, and furloughing staff.	11 May 2020
Relate: Relationship help	COVID-19: advice and information from Relate.	

Resources: Workforce

Title	Summary	Last updated
Social Care Wales: Recruiting staff		27 May 2020
Social Care Wales: Your health and well-being	A resource to support the health and well-being of social care workers during the coronavirus pandemic	01 June 2020
Social Care Wales: Guidance for volunteering in social care settings	This guidance for volunteering in social care settings during the COVID-19 crisis has been jointly developed by WCVA, Social Care Wales and Care Inspectorate Wales.	13 May 2020
Social Care Wales: Personal Protective Equipment (PPE)	Links to information and guidance on Personal Protective Equipment (PPE) for social care settings.	22 April 2020
Welsh Government: Public Health Wales' guidance for health and social care professionals	Public Health Wales are responsible for guidance to health professionals on managing coronavirus. This includes guidance: <ul style="list-style-type: none"> to primary care on personal protective equipment (PPE) on the admission and care of residents in residential care 	
Social Care Wales: Training modules and courses for care workers	Many providers will need to deliver online training due to the rules around social distancing and the operational challenges with delivering face-to-face training. Here you will find online training materials and resources on different topics	
Welsh Government: Varying the terms and conditions of Third Sector grants due to coronavirus	Guidance for third sector organisations in receipt of Welsh Government grants during the disruption caused by COVID-19.	16 April 2020
Welsh Government: Support for the third sector	Support for the third sector and charities during the disruption caused by COVID-19.	15 April 2020

Welsh Government: [Launching risk assessment to support BAME workers](#)

A new risk assessment is today being launched to support people from BAME backgrounds in the NHS and social care in Wales.

26 May
2020