



Feedback survey about your care home

Name of Care Home:	
Date:	

Your views about what it's like where you are living are really important to us.

It would be great if you can spare a few minutes to tell us about your experience.

Your individual comments are confidential and will not be shared with the people providing the service. If you would prefer to speak to us about your feedback, please contact us on 0300 7900 126.

1. The care and support I receive from staff is
Please tick:



Excellent



Good



Needs Improvement



Poor

2. What's good about living here?

3. What would you like to change or improve?

For office use only:

Date of Issue: / /

INSP No:

4. Please add any other comments you'd like to share with us:

What we do with the information we receive from you

We may discuss issues raised within this questionnaire as part of the inspection and matters may be referred to in the inspection report. However, we will not disclose your identity.

Important: We process any personal and/or sensitive information we hold about you fairly and lawfully, and we only ask for such information where it is necessary for us to carry out our role. For more information about how we process your personal data, and your rights in relation to this, please see our Privacy Notice at www.careinspectorate.wales/how-we-use-your-information, or contact us for a paper copy.

For office use only:

Date of Issue: / /

INSP No: