



Feedback survey for family, carers and friends of people in a residential special school

Name of residential special school:	
Date:	

The views of people who use, live or work in a care service are important to us. They help us form a view of the way in which a service and its staff help promote people's well-being.

Please take a few minutes to tell us your views about at the care provided at the residential special school.

Your individual comments are confidential and will not be shared with the people providing the service. If you would prefer to speak to us about your feedback, please contact us on **0300 7900 126**.

Mae'r ddogfen yma hefyd ar gael yn Gymraeg / This document is also available in Welsh

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The care and support my family member/friend receives is
(please tick):



Excellent



Good



Needs Improvement



Poor

What's good about this school?

What would you like to change or improve?

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Would you recommend this school to a friend or relative? (please tick):

Yes

No

Maybe

Please say why

My friend or relative knows what to do if they have a concern or do not feel safe.
(please tick):

Yes

No

Maybe

Please say why

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Please add any other comments you'd like to share with us

What we do with the information we receive from you

We may discuss issues raised within this questionnaire as part of the inspection and matters may be referred to in the inspection report. However, we will not disclose your identity.

Important: We process any personal and/or sensitive information we hold about you fairly and lawfully, and we only ask for such information where it is necessary for us to carry out our role. For more information about how we process your personal data, and your rights in relation to this, please see our Privacy Notice at careinspectorate.wales/how-we-use-your-information, or contact us on 0300 7900 126 for a paper copy.

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