

CAFCASS Cymru 2022

People Survey – children

How well are Cafcass Cymru helping children and families?



This document was written by **Care Inspectorate Wales**.



It is an easy read version of their document '**People Survey**'.

About this survey



We are **Care Inspectorate Wales**.



We are checking how well Cafcass Cymru is helping children and families.



CAFCASS is the Children and Family Court Advisory and Support Service



This is a survey is for **children** who are or have received a service from Cafcass Cymru.



We want to hear what you think about Cafcass Cymru.



This survey should take 5 to 10 minutes to complete.



Please ask someone you know for help if you need support to read and understand this document.



We only want to know where you live in Wales so we know which services you are talking about.



Once we have checked Cafcass Cymru services we will write a letter about what we found out.



You can read this here:

<https://careinspectorate.wales>



If you have any questions about this survey you can email us at:

CIWLocalAuthority@gov.wales



Or you can call us on:

0300 7900 126



1. Where in Wales do you live?

Blaenau Gwent		Merthyr Tydfil	
Bridgend		Monmouthshire	
Caerphilly		Neath Port Talbot	
Cardiff		Newport	
Carmarthenshire		Pembrokeshire	
Ceredigion		Powys	
Conwy		Rhondda Cynon Taff	
Denbighshire		Swansea	
Flintshire		Torfaen	
Gwynedd		Vale of Glamorgan	
Isle of Anglesey		Wrexham	



2. Are you still getting a service from Cafcass Cymru?

Yes

No



3. When did you have a service from Cafcass Cymru?

In the last year

Over a year ago



4. Did Cafcass Cymru make you feel safe?

Yes

No



5. Did Cafcass Cymru explain to you who they are and what they will be doing?

No

Not really

Some

Yes, a bit




Yes, a lot



I do not know



6. How easy was it for you to get in contact with Cafcass Cymru when you needed to?

<p>hard</p> 	<p>Okay – it was not easy or hard</p> 	<p>Easy</p> 
<p>I have not needed to contact Cafcass Cymru</p>		
<p>I do not know</p>		



7. Did you get to see someone from Cafcass Cymru in person?

Yes

No




8. Did you get to see someone from Cafcass Cymru enough times?


yes






No

Not sure

	<p>9. Did Cafcass Cymru ask you what language you wanted to speak?</p>
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yes		No		Not sure	
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	<p>10. Did Cafcass Cymru treat you kindly, did they care about you and what you think?</p>
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<p>No</p> 	<p>Not really</p> 	<p>Some</p> 	<p>Yes, a bit</p> 	<p>Yes, a lot</p> 
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<p>I do not know</p>








11. How well did Cafcass Cymru listen to your thoughts, feelings and what matters to you?

No	Not really	Some	Yes, a bit	Yes, a lot
				
I do not know				



12. Did Cafcass Cymru include your wishes and feelings in what they told the Court?

No	Not really	Some	Yes, a bit	Yes, a lot
				
I do not know				



13. Please tell us in the box below what you think Cafcass Cymru did well and what they could do better in the future.

What does Cafcass Cymru do well?

What can Cafcass Cymru do better?



14. Is there anything else you would like to tell us about Cafcass Cymru? If there is, please use the box below.



Thank you for your views.