

Annual Return 2022/2023

Provider Information to be published

The following information relates to information CIW held about this provider and its associated services on the 31st March 2023.

This section has been completed for you. There are no actions to complete. This information displayed will be included in the published Annual Return.

Provider name:	Maonos Ltd	
The provider was registered on:	08/11/2018	
The following lists the provider conditions:	There are no imposed conditions associated to this provider	
The regulated services delivered by this provider were:	Brynogwy Huse	
	Service Type	Care Home Service
	Type of Care	Childrens Home
	Approval Date	01/11/2019
	Responsible Individual(s)	
	Manager(s)	Kelly Page
	Maximum number of places	4
	Service Conditions	There are no conditions associated to this service
	Trevene Huse	
	Service Type	Care Home Service
	Type of Care	Childrens Home
	Approval Date	08/11/2018
	Responsible Individual(s)	
	Manager(s)	Karen Finch
	Maximum number of places	4
	Service Conditions	There are no conditions associated to this service

Training and Workforce Planning

Describe the arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider	All staff have an annual appraisal and monthly supervision. Training is a key theme in both of these and they are used to identify both person specific and organisational training needs. These form part of the annual training needs analysis.
Describe the arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider	All staff are required to complete an application form and attend a safer recruitment interview. They are then subject to a minimum of 5 years referencing, enhanced DBS check, check with SCW and additional risk assessment where this is required.

Service Profile

Service Details

Name of Service	Brynogwy House
Telephone Number	01656841276

What is/are the main language(s) through which your service is provided?	English Medium
Other languages used in the provision of the service	None

Service Provision

People Supported

How many people in total did the service provide care and support to during the last financial year?	3
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Fees Charged

The minimum weekly fee payable during the last financial year?	3675
The maximum weekly fee payable during the last financial year?	6431

Complaints

What was the total number of formal complaints made during the last financial year?	1
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	1
Number of complaints not upheld	0
What arrangements were made for consulting people who use the service about the operation of the service during the last financial year?	Young people are included in all aspects of their lives and the running of the Home through key working sessions, weekly house meetings, discussions with the RI as part of the regulatory visits. Partners and colleagues are consulted through commissioning meetings, LAC reviews and on site visits. All staff, young people and colleagues are asked to complete regular questionnaires regarding the performance and running of the Home.

Service Environment

How many bedrooms at the service are single rooms?	4
How many bedrooms at the service are shared rooms?	0
How many of the bedrooms have en-suite facilities?	0
How many bathrooms have assisted bathing facilities?	0
How many communal lounges at the service?	2
How many dining rooms at the service?	1
Provide details of any outside space to which the residents have access	Brynogwy House itself, is a large, detached house set at the head of the Ogmere Vale with sweeping views down the valley. It has gardens to the front, a wilding area to the rear and a decking and seating area to one side to take advantage of the views
Provide details of any other facilities to which the residents have access	None

Communicating with people who use the service

Identify any non-verbal communication methods used in the provision of the service	
Picture Exchange Communication System (PECS)	No
Treatment and Education of Autistic and related Communication-handicapped Children (TEACCH)	No
Makaton	No

British Sign Language (BSL)	No
Other	No

Statement of Compliance

The Responsible Individual must prepare the statement of compliance.

CIW have published [guidance](#) on completing the quality of care review which provides advice on what could be contained within the statement of compliance.

Set out your statement of compliance in respect to the four well-being areas below.

The extent to which people feel their voices are heard, they have choice about their care and support, and opportunities are made available to them.	This Home was closed in November 2022.
The extent to which people are happy and supported to maintain their ongoing health, development and overall wellbeing. For children, this will also include intellectual, social and behavioural development.	This Home was closed in November 2022.
The extent to which people feel safe and protected from abuse and neglect.	This Home was closed in November 2022.
The extent to which people live in accommodation that best supports their wellbeing and achievement of their personal outcomes.	This Home was closed in November 2022.

The following section requires you to answer questions about the staff and volunteers working at the service.

Number of posts and staff turnover

The total number of full time equivalent posts at the service (as at 31 March)	0
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The following section requires you to answer questions about each staff type including information about the number of filled and vacant posts, the training undertaken, the contractual arrangements in place and the qualifications of those staff.

The information entered should relate to the period during which the staff member has been working for the provider only.

Staff Type	Service Manager	
	Does your service structure include roles of this type?	No
	Deputy service manager	
	Does your service structure include roles of this type?	No
	Other supervisory staff	
	Does your service structure include roles of this type?	No
	Nursing care staff	
	Does your service structure include roles of this type?	No
	Registered nurses	
	Does your service structure include roles of this type?	No
	Senior social care workers providing direct care	
	Does your service structure include roles of this type?	No
	Other social care workers providing direct care	
	Does your service structure include roles of this type?	No
	Domestic staff	
	Does your service structure include roles of this type?	No
	Catering staff	
	Does your service structure include roles of this type?	No
	Other types of staff	
Does your service structure include any additional role types other than those already listed?	No	

Service Profile

Service Details

Name of Service	Trevene House
Telephone Number	02920595563
What is/are the main language(s) through which your service is provided?	English Medium
Other languages used in the provision of the service	None

Service Provision

People Supported

How many people in total did the service provide care and support to during the last financial year?	3
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Fees Charged

The minimum weekly fee payable during the last financial year?	3675
The maximum weekly fee payable during the last financial year?	5775

Complaints

What was the total number of formal complaints made during the last financial year?	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0
What arrangements were made for consulting people who use the service about the operation of the service during the last financial year?	Young people are included in all aspects of their lives and the running of the Home through key working sessions, weekly house meetings, discussions with the RI as part of the regulatory visits. Partners and colleagues are consulted through commissioning meetings, LAC reviews and on site visits. All staff, young people and colleagues are asked to complete regular questionnaires regarding the performance and running of the Home.

Service Environment

How many bedrooms at the service are single rooms?	4
How many bedrooms at the service are shared rooms?	0
How many of the bedrooms have en-suite facilities?	1
How many bathrooms have assisted bathing facilities?	0
How many communal lounges at the service?	2
How many dining rooms at the service?	1
Provide details of any outside space to which the residents have access	Garden
Provide details of any other facilities to which the residents have access	None

Communicating with people who use the service

Identify any non-verbal communication methods used in the provision of the service	
Picture Exchange Communication System (PECS)	No
Treatment and Education of Autistic and related Communication-handicapped Children (TEACCH)	No
Makaton	No
British Sign Language (BSL)	No
Other	No

Statement of Compliance

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Set out your statement of compliance in respect to the four well-being areas below.

The extent to which people feel their voices are heard, they have choice about their care and support, and opportunities are made available to them.	The Home was closed in March 2023
The extent to which people are happy and supported to maintain their ongoing health, development and overall wellbeing. For children, this will also include intellectual, social and behavioural development.	The Home was closed in March 2023
The extent to which people feel safe and protected from abuse and neglect.	The Home was closed in March 2023
The extent to which people live in accommodation that best supports their wellbeing and achievement of their personal outcomes.	The Home was closed in March 2023

The following section requires you to answer questions about the staff and volunteers working at the service.

Number of posts and staff turnover

The total number of full time equivalent posts at the service (as at 31 March)	0
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The following section requires you to answer questions about each staff type including information about the number of filled and vacant posts, the training undertaken, the contractual arrangements in place and the qualifications of those staff.

The information entered should relate to the period during which the staff member has been working for the provider only.

Staff Type	Service Manager	
	Does your service structure include roles of this type?	No
	Deputy service manager	
	Does your service structure include roles of this type?	No
	Other supervisory staff	
	Does your service structure include roles of this type?	No
	Nursing care staff	
	Does your service structure include roles of this type?	No
	Registered nurses	
	Does your service structure include roles of this type?	No
	Senior social care workers providing direct care	
	Does your service structure include roles of this type?	No
	Other social care workers providing direct care	
	Does your service structure include roles of this type?	No
	Domestic staff	
	Does your service structure include roles of this type?	No
	Catering staff	
	Does your service structure include roles of this type?	No
	Other types of staff	
Does your service structure include any additional role types other than those already listed?	No	