

# Inspection Report

**Cathrin Stevens** 

Swansea



### **Date Inspection Completed**

16/01/2023



## **About the service**

Type of care provided	Child Minder
Registered places	10
Language of the service	English
Previous Care Inspectorate Wales inspection	10 November 2022
Is this a Flying Start service?	No
Does this service provide the Welsh Language active offer?	This service does not provide an 'Active Offer' of the Welsh language and does not demonstrate a significant effort to promoting the use of the Welsh language and culture.

#### Summary

This was a focused inspection to consider whether the child minder is compliant with priority action notices and areas for improvement issued or re-issued at the last inspection. Therefore, we have not considered all four themes in full or previous recommendations.

Children are generally happy and settled at the child minder's house. They make positive relationships with both the child minder and each other. The child minder is kind and caring towards the children and provides help and support when needed. She engages with them in their chosen play activities.

The child minder has taken some action to put two outstanding Disclosure and Barring Service (DBS) certificates in place for two household members. However, she remains non-compliant as one application has not been verified and the child minder has failed to obtain DBS certificates for herself and another household member. This remains a serious issue and we have therefore re-issued two priority action notices and the child minder is open to Care Inspectorate Wales' Securing Improvement and Enforcement procedures.

### Well-being

As this was a focused inspection, we have not considered this theme in full.

Children are able to make choices in their play. They freely explore the resources and activities provided for them. Children are confident to express themselves to the child minder. For example, the children chose to play with the building blocks and confidently told the child minder when they wanted to do something else.

Children are happy and settled and have good bonds of attachment with the child minder. They mostly play alongside each other, although they are starting to play with each other. They co-operate well and the child minder manages behaviour effectively. For example, when there is a disagreement between the children, the child minder encourages them to be kind to their friends and to wait their turn.

Children engage in their play appropriately and have opportunities to learn from the activities they choose. They have a sufficient range of resources to support their learning and development.

## **Care and Development**

As this was a focused inspection, we have not considered this theme.

### **Environment**

As this was a focused inspection, we have not considered this theme.

### **Leadership and Management**

As this was a focused inspection, we have not considered this theme in full.

The child minder provides a safe and caring environment for children. She maintains appropriate records and completes relevant risk assessments.

Since the previous inspection, the child minder has taken some action to address one priority action notice to obtain a DBS certificate for one household member. However, she remains non-compliant in relation to obtaining three further DBS certificates. One application has not been verified and two applications remain outstanding. This remains a serious issue and we have therefore re-issued a priority action notice and as a result, the child minder is open to Care Inspectorate Wales' Securing Improvement and Enforcement procedures.

#### **Recommendations to meet with the National Minimum Standards**

R1. Ensure Care Inspectorate Wales are informed of changes to household members within the relevant timescales (as outlined in the previous inspection report).

Summary of Non-Compliance			
Status	What each means		
New	This non-compliance was identified at this inspection.		
Reviewed	Compliance was reviewed at this inspection and was not achieved. The target date for compliance is in the future and will be tested at next inspection.		
Not Achieved	Compliance was tested at this inspection and was not achieved.		
Achieved	Compliance was tested at this inspection and was achieved.		

We respond to non-compliance with regulations where poor outcomes for people, and / or risk to people's well-being are identified by issuing Priority Action Notice (s).

The provider must take immediate steps to address this and make improvements. Where providers fail to take priority action by the target date we may escalate the matter to an Improvement and Enforcement Panel.

Priority Action Notice(s)				
Regulation	Summary	Status		
20	The child minder has failed to ensure a correct Disclosure and Barring Service (DBS) certificate is in place for herself and her husband. Ensure correct suitability checks are undertaken.	Not Achieved		
20	The child minder has failed to ensure a correct Disclosure and Barring Service (DBS) certificate is in place for all household members over the age of 16. Ensure correct suitability checks are undertaken.	Not Achieved		

Where we find non-compliance with regulations but no immediate or significant risk for people using the service is identified we highlight these as Areas for Improvement.

We expect the provider to take action to rectify this and we will follow this up at the next inspection. Where the provider has failed to make the necessary improvements we will escalate the matter by issuing a Priority Action Notice.

Area(s) for Improvement				
Regulation	Summary	Status		
N/A	No non-compliance of this type was identified at this inspection	N/A		

### **Date Published** 09/02/2023