



Inspection Report on

Ty Bargoed Newydd Residential Home

**Ty Bargoed Newydd
Williams Terrace
Treharris
CF46 5HH**

Date Inspection Completed

1 July 2022

01/07/2022

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About Ty Bargoed Newydd Residential Home

Type of care provided	Care Home Service Adults Without Nursing
Registered Provider	Merthyr Tydfil County Borough Council Adults and Children's Services
Registered places	32
Language of the service	English
Previous Care Inspectorate Wales inspection	30/03/2022
Does this service provide the Welsh Language active offer?	This theme was not considered at this inspection.

Summary

We undertook a focused inspection to consider Priority Action Notices issued around the lack of details contained in personal plans and the documentation of risk management.

Following the previous inspection, the service now completes personal plans that accurately reflect people's needs. Consideration is given to areas of risk and strategies are in place to address these. People appear happy and well supported. The environment is homely and clean however security measures require improvement to prevent unauthorised access. The timely completion of personal plans requires ongoing improvement.

Well-being

The service supports peoples physical and emotional well-being. Detailed personal plans provide care staff with clear guidance on people's individual needs however personal plans are not always in place upon admission. Risk assessments ensure care staff have an understanding around potential risks. We observed care being provided in a timely and appropriate manner. The home environment is pleasant and well maintained however, access arrangements require strengthening.

Care and Support

As this is a focussed inspection this theme will not be considered in full. Consideration will be given to those areas raised as a Priority Action Notice and general observations made during the inspection visit.

Improvements have been made to ensure personal plans contain the necessary information and show risks are considered. Detailed plans and risk assessments are in place to reflect the support people require. Information on personal plans ensure staff provide people with the right support so they remain healthy and well. Risk assessments are robust and assist staff in identifying, understanding, and mitigating any potential risks. Tools such as monitoring charts and reviews record changes in peoples needs and support plans to remain up to date. We noted, some personal plans are not in place in readiness for planned admissions. We advised the service this is an area of improvement, and we expect them to take timely action to address this.

Positive care practices within the home support people's well-being. Staff interactions with people living at the service are pleasant and friendly. Staff respond to requests in a timely manner and assistance is routinely offered.

Environment

As this is a focussed inspection this theme will not be considered in full. Consideration will be given to those areas raised as a Priority Action Notice and general observations made during the inspection visit.

The environment is pleasant however, security needs to be strengthened. Bedrooms and communal areas look comfortable and well maintained. On the day of inspection, we saw staff use PPE appropriately however, we noted the entrance to the property is not kept secure. This meant our identity, COVID status and temperature was not checked. We advised the service this is an area of improvement, and we expect them to take timely action to address this.

Peoples' personal care records are stored securely and are only available to care staff and healthcare professionals who are authorised to view them.

Leadership and Management

As this is a focussed inspection this theme will not be considered in full. Consideration will be given to those areas raised as a Priority Action Notice and general observations made during the inspection.

There are arrangements in place to support the running of the home. The service has developed systems to support with the completion of personal plans. The appointed manager has measures in place to support improvements. These include increased managerial oversight and checklists to support the completion of personal plans and risk assessments.

Summary of Non-Compliance

Status	What each means
New	This non-compliance was identified at this inspection.
Reviewed	Compliance was reviewed at this inspection and was not achieved. The target date for compliance is in the future and will be tested at next inspection.
Not Achieved	Compliance was tested at this inspection and was not achieved.
Achieved	Compliance was tested at this inspection and was achieved.

We respond to non-compliance with regulations where poor outcomes for people, and / or risk to people’s well-being are identified by issuing Priority Action Notice (s).

The provider must take immediate steps to address this and make improvements. Where providers fail to take priority action by the target date we may escalate the matter to an Improvement and Enforcement Panel.

Priority Action Notice(s)

Regulation	Summary	Status
N/A	No non-compliance of this type was identified at this inspection	N/A
15	Personal plans do not always take account of risks to the individual or measures for managing them leading to poor outcomes for people.	Achieved
15	The provider does not consistently complete or update personal plans.	Achieved

Where we find non-compliance with regulations but no immediate or significant risk for people using the service is identified we highlight these as Areas for Improvement.

We expect the provider to take action to rectify this and we will follow this up at the next inspection. Where the provider has failed to make the necessary improvements we will escalate the matter by issuing a Priority Action Notice.

Area(s) for Improvement		
Regulation	Summary	Status
15	Personal plans are not always prepared prior to admission or on commencement of placement.	New
44	The service does not ensure the main entrance is secure from unauthorised visitors and does not ensure visitors have taken the appropriate infections control measures.	New
34	Care workers are undertaking tasks removing them from their caring role.	Reviewed
73	The RI does not demonstrate consultation with staff or people living at the service.	Reviewed

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