



## Inspection Report on

**Tan Yr Allt House Ltd**

**Tan Yr Allt House Ltd  
16 Alltwen Hill  
Pontardawe  
Swansea  
SA8 3AB**

**Mae'r adroddiad hwn hefyd ar gael yn Gymraeg**

**This report is also available in Welsh**

## **Date Inspection Completed**

17<sup>th</sup> December 2021

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## About Tan Yr Allt House Ltd

Type of care provided	Care Home Service Adults With Nursing
Registered Provider	Tan-Yr-Allt House Ltd
Registered places	16
Language of the service	Both
Previous Care Inspectorate Wales inspection	<a href="#">28<sup>th</sup> September 2021</a>
Does this service provide the Welsh Language active offer?	As this was a focused inspection, we have not considered this, in full.

### Summary

This was a focused inspection that explored the quality of care and support people receive and how this impacts on their well-being. We found significant improvement in relation to infection control measures at the service. This includes care staff wearing appropriate personal protective equipment (PPE) correctly and safely. The service is clean and there are regular deep cleaning routines in place to maintain this. The environment is well maintained, safe and homely. There are clear and regularly reviewed policies and procedures for care workers to follow. These are clearly communicated to care staff by managers and the responsible individual (RI). There are good staffing levels in the service. There are robust measures in place around visitors to the service and infection control.

## Well-being

Following a focused inspection completed last September we issued a priority action notice. This was in relation to the service not taking adequate infection control measures around Covid 19 spread in the home and the subsequent impact on people. We found considerable improvement at this inspection. All care staff were observed to be wearing PPE appropriately and safely, including wearing masks over the nose and mouth. There are currently no people or staff in the service with a positive Covid 19 test result. The service is also out of incident status for Covid 19. The RI has issued memos to all care staff since the last inspection emphasising the importance of adhering to good practice regulation regarding correct PPE use. Also the need to notify managers should they be exposed to anybody who has received a positive Covid 19 test result. This will enable a risk assessment to be completed.

We saw extremely positive interaction between people and care staff during the inspection. People we spoke to during the inspection told us they are happy and well cared for. There are appropriate levels of care staff to meet the needs of people living in the service. The service has good infection control procedures in place including regular deep cleaning, good stocks of PPE, staff Covid 19 testing and visiting arrangements.

People are supported and cared for in a safe and well maintained environment. We saw health and safety checks are completed routinely in the service and according to regulatory requirements. There are robust medication administration and safe storage arrangements. Cleaning products are stored safely and according to current regulations.

## Care and Support

As this was a focused inspection, we have not considered this theme, in full. However we made the following observations regarding the environment provided at the service:

Last September, we found evidence the service was not following correct Covid 19 infection control procedures, putting people's health and well-being at risk. We issued a priority action notice requesting the provider take immediate action. During this inspection, we found staff follow the correct infection control procedures. We observed all care workers wearing appropriate PPE including masks worn properly and safely. The service is no longer in Covid 19 incident status and we were informed by Trace, Track and Protect (TTP) there are currently no positive Covid 19 cases in people or staff. The service continues to have robust and thorough policies and procedures in place regarding infection control and Covid 19. These are being regularly reviewed and updated. The service continues to complete Covid 19 testing for all care staff and manage visitors according to current guidance. Since the last inspection the RI has written to all care staff detailing the importance of wearing PPE appropriately. This also includes notifying managers if they have been in contact with any person who has received a positive Covid 19 test. This is to ensure the correct risk assessment is completed in relation to the workplace. Care staff spoken to during the inspection confirmed they understand the importance of good infection control and wearing appropriate PPE safely and properly. All staff working in the service are regularly tested for Covid 19 in line with current guidance.

We saw positive, caring and sensitive interactions between care staff and people throughout the inspection. We observed medication being administered and saw this was completed accurately and safely. We saw medication administration charts (MAR) are completed appropriately.

## Environment

As this was a focused inspection, we have not considered this theme, in full. However we made the following observations regarding the environment provided at the service:

All areas of the service appeared clean and uncluttered. We viewed all communal areas which are in good order and well maintained. We were told by a domestic worker that all communal areas are deep cleaned three times per day seven days per week. Bedrooms are cleaned daily and deep cleaned every week. We checked safety certificates for the building and saw they are current and in line with guidance. This includes gas safety, portable appliance testing (PAT), fire extinguishers, alarms and evacuation. We saw there is a good stock of PPE and cleaning products are stored in accordance with control of substances harmful to health (CoSHH) regulations. There are robust infection control procedures in place in relation to visitors. We were requested to show evidence of a negative lateral flow test (LFT), have our temperature taken, wear a mask and complete a sign in book on arrival at the service. We saw care staff changing their PPE and disposing of it in separate lidded bins around the service.

## **Leadership and Management**

As this was a focused inspection, we have not considered this theme, in full. However we made the following observations regarding the leadership and management provided at the service:

We were informed the service is currently in the process of recruiting for a full time dedicated manager. Currently the manager also manages another adjacent service along with a deputy manager. We saw the service had appropriate and safe staffing arrangements in place including a lead nurse on duty. All care staff told us there is good support from managers currently and they are regularly updated with any updates or changes. We viewed training information that show care workers are fully up to date with training such as safeguarding, moving and handling and infection control. We also saw detailed and thorough training arrangements. These reinforced the importance of good infection control, appropriate use of PPE and regular handwashing. The deputy manager provided copies of staff memos sent to all care staff by the RI since the last inspection. These detail instruction to care staff regarding the importance of using PPE appropriately and safely.



### Summary of Non-Compliance

Status	What each means
<b>New</b>	This non-compliance was identified at this inspection.
<b>Reviewed</b>	Compliance was reviewed at this inspection and was not achieved. The target date for compliance is in the future and will be tested at next inspection.
<b>Not Achieved</b>	Compliance was tested at this inspection and was not achieved.
<b>Achieved</b>	Compliance was tested at this inspection and was achieved.

We respond to non-compliance with regulations where poor outcomes for people, and / or risk to people’s well-being are identified by issuing Priority Action Notice (s).

The provider must take immediate steps to address this and make improvements. Where providers fail to take priority action by the target date we may escalate the matter to an Improvement and Enforcement Panel.

### Priority Action Notice(s)

Regulation	Summary	Status
N/A	No non-compliance of this type was identified at this inspection	N/A
56	Not all staff are following personal protective equipment (PPE) or Covid 19 infection control guidance, including the correct wearing of masks.	Achieved

Where we find non-compliance with regulations but no immediate or significant risk for people using the service is identified we highlight these as Areas for Improvement.

We expect the provider to take action to rectify this and we will follow this up at the next inspection. Where the provider has failed to make the necessary improvements we will escalate the matter by issuing a Priority Action Notice.

**Area(s) for Improvement**

Regulation	Summary	Status
N/A	No non-compliance of this type was identified at this inspection	N/A

**Date Published**

25 January 2022