

Inspection Report on

Llantrisant Care Home

Llantrisant Care Home Llantrisant Pontyclun CF72 8LQ

Date Inspection Completed

12/01/2023



About Llantrisant Care Home

Type of care provided	Care Home Service
	Adults With Nursing
Registered Provider	Abraham Nursing Homes Limited
Registered places	38
Language of the service	English
Previous Care Inspectorate Wales inspection	8 July 2022
Does this service provide the Welsh Language active offer?	This service is working towards providing an 'Active Offer' of the Welsh language and demonstrates a significant effort to promoting the use of the Welsh language and culture.

Summary

An unannounced focused inspection took place to consider a Priority Action Notice issued at the last inspection. This relates to the theme of leadership and management around staff training. We did not consider the themes of care and support or the environment during this inspection. We found improvements have been made and care staff now receive training in core areas of care within the required time. More generally, people told us they are happy living at Llantrisant Care Home, and we saw people receiving dignified and respectful care.

Well-being

As this is a focused inspection, we have not explored this theme in full. We will consider those areas raised as a Priority Action Notice, as well as feedback provided by people.

People are treated in a caring and dignified way by care staff. People told us they are happy with the quality of care and support provided to them, their wishes and views are respected, and they feel safe living at the service. People appeared well cared for, at ease in their environment, and appropriately dressed. There appeared to be sufficient staff to provide support to people. The home environment supported people's well-being, presenting as clean, tidy, free from malodours, with appropriate mobility equipment being used where needed.

Care and Support

As this is a focused inspection, we have not explored this theme in full. We will consider those areas raised as a Priority Action Notice, as well as feedback provided by people.

Environment

As this is a focused inspection, we have not explored this theme in full. We will consider those areas raised as a Priority Action Notice, as well as feedback provided by people.

Leadership and Management

As this is a focused inspection, we have not explored this theme in full. We will consider those areas raised as a Priority Action Notice, as well as feedback provided by people.

People can be assured that staff receive training within required timeframes. Training records show care staff received recent training in all core areas of care identified by the service, such as moving and handling, safeguarding, and fire safety, which is an improvement acted upon following the previous inspection. Records show new care staff access induction training when they start working at the service. We saw training taking place at the service.

Summary of Non-Compliance			
Status	What each means		
New	This non-compliance was identified at this inspection.		
Reviewed	Compliance was reviewed at this inspection and was not achieved. The target date for compliance is in the future and will be tested at next inspection.		
Not Achieved	Compliance was tested at this inspection and was not achieved.		
Achieved	Compliance was tested at this inspection and was achieved.		

We respond to non-compliance with regulations where poor outcomes for people, and / or risk to people's well-being are identified by issuing Priority Action Notice (s).

The provider must take immediate steps to address this and make improvements. Where providers fail to take priority action by the target date we may escalate the matter to an Improvement and Enforcement Panel.

Priority Action Notice(s)				
Regulation	Summary	Status		
N/A	No non-compliance of this type was identified at this inspection	N/A		
36	Core training has not been provided to staff.	Achieved		

Where we find non-compliance with regulations but no immediate or significant risk for people using the service is identified we highlight these as Areas for Improvement.

We expect the provider to take action to rectify this and we will follow this up at the next inspection. Where the provider has failed to make the necessary improvements we will escalate the matter by issuing a Priority Action Notice.

Area(s) for Improvement

Regulation	Summary	Status
16	Personal plans have not been reviewed at least every 3 months.	Reviewed
21	Care and support has not been delivered in accordance with people's personal plans.	Reviewed
60	CIW have not been notified of DOLS applications.	Reviewed

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