



Inspection Report

Glangwili Day Nursery

**Glangwili General Hospital
Dolgwili Road
Carmarthen
SA31 2AF**

Mae'r adroddiad hwn hefyd ar gael yn Gymraeg

This report is also available in Welsh



Date Inspection Completed

21/12/2022

Welsh Government © Crown copyright 2023.

You may use and re-use the information featured in this publication (not including logos) free of charge in any format or medium, under the terms of the Open Government License. You can view the Open Government License, on the National Archives website or you can write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk
You must reproduce our material accurately and not use it in a misleading context.

About Glangwili Day Nursery

Type of care provided	Children's Day Care Full Day Care
Registered Provider	Willow Daycare Limited
Registered places	53
Language of the service	English
Previous Care Inspectorate Wales inspection	15 November 2022
Is this a Flying Start service?	No
Does this service provide the Welsh Language active offer?	This service is working towards providing an 'Active Offer' of the Welsh language and demonstrates a significant effort to promoting the use of the Welsh language and culture.

Summary

This was a focused inspection to consider some aspects of Care and Development and Leadership and Management. We have not therefore considered themes in full.

Nearly all children are happy and settled at the setting. They are forming positive attachments with staff and interact with one another confidently. They show enjoyment in their play.

Care staff provide a suitable range of activities and resources that meet children's individual needs and abilities. Staff are kind towards children, especially when they are upset. Staff do not always follow the setting's policies and procedures to ensure children's needs are met.

The premises are safe and secure, and staff provide a suitably clean and generally well-maintained environment. Further developments have been made to the outdoor and indoor environments to remove potential risks to children.

People who run the setting have made changes to policies and procedures to ensure children are safe. People who run the setting are proactive in implementing changes to ensure the setting works towards meeting the requirements of the National Minimum Standards (NMS) and the Regulations.

Well-being

As this was a focused inspection, we have not considered this theme in full.

Children appear settled and relaxed. They express themselves confidently and have opportunities to make some choices for themselves. For example, children decide what resources they want to play with and where they want to play. Children are forming positive attachments with staff as they are happy to approach them for reassurance and comfort, as well as include them in their play. We observed children approaching staff members, sitting on their laps and smiling as they joined in play activities together.

Younger children play happily alongside each other and share resources, for example rolling a ball back and forth to one another with the support of a staff member. After lunch, we observed a child passing a teddy bear to another children. Children engage well and show interest in their play. Young children enjoy accessing the discovery table, placing and removing items in a wooden box.

Children interact with one another confidently and enjoy each other's company. During lunch time, children smile, wave and greet each other, "*Hiya!*". They engage with staff and smile at each other whilst playing.

Care and Development

As this was a focused inspection, we have not considered this theme in full.

Nearly all staff keep children safe and healthy. Food provided for children is healthy and balanced and staff ensure children are offered an alternative if they do not like what is on offer. Staff fully supervised children at all times during the visit. Most staff follow procedures to minimise the risk of infection at lunchtime and during nappy changing, however we observed one staff member blowing on a child's food. The nappy changing procedure was not followed correctly during all nappy changes and staff do not always wash their hands after assisting children to blow their noses and after disposing of tissues. Staff do access anti-bacterial gel before assisting children at mealtimes. Staff ensure children's hands are wiped clean before food with individual flannels.

Staff interactions have improved. During the inspection visit, we found people who run the service had made progress in relation to ensuring suitable staff are deployed to care for children under two. We observed positive interactions between staff and children. Staff are caring towards children, giving reassurance to children with cuddles and meet their personal needs. For example, staff gave children reassurance by lowering themselves to the children's level, talking to them and soothing them by stroking their hand, *"It's okay. We won't be long now okay?"* Generally, most staff are good role models. They encourage younger children to sit tidily and be independent during lunchtime, *"Are you ok or do you want some help?"* Most staff promote children's self-esteem. They praise children during lunchtime when they feed themselves, *"Good job!"* Staff encourage social interactions well. They provide lovely interactions with children after lunchtime, sitting and playing ball, whilst also encouraging counting to three, *"Where's it gone? Are we ready? 1,2,3."*

Nearly all staff meet the needs of children. We saw a child passing a book to a staff member. The staff member responded immediately through sitting down and reading the book to the child.

Staff provide children with opportunities to have a free choice of activities and ensure that children can access a selection of areas of learning and resources independently. Staff are attentive and caring towards children and offer cuddles and attention when they are upset.

Environment

As this was a focused inspection, we have not considered this theme in full.

People who run the setting ensure the environment is clean and safe. They have ensured risk assessments are in place for areas. These are reviewed and updated when required, as well as following incidents or when changes are implemented to the environment, for example the nappy changing area. Following the visit, we were provided with evidence of changes made to the nappy changing area. People who run the setting have ensured the baby changing area is organised and the changing table is now positioned at a low level. The changing table also includes a strap to ensure children are safe whilst being changed. People who run the setting have recently ensured all potential risks to children outside and inside of the building have been removed. For example, they have secured the fence in the under two's outdoor area and have amended the nappy changing area in the under two's. People who run the setting have recently developed the outdoor area.

People who run the setting provide children with suitable areas to play and explore. Staff ensure resources are appropriate for children's ages and stages of development. An appropriate selection of resources is available in each playroom for children to access and choose from independently. These are appropriately stored within children's reach.

Leadership and Management

As this was a focused inspection, we have not considered this theme in full.

People who run the setting have demonstrated commitment to working towards achieving compliance with regulations and meeting the National Minimum Standards. People who run the setting have taken action and responded to the area for improvement issued at the previous inspection. However, this was not tested fully during this inspection in order to allow a standard amount of time for improvements to embed and take effect. They have communicated well with Care Inspectorate Wales (CIW) following the latest inspection visit and have implemented changes to practice as well as staff members deployed in the under two's room. People who run the setting have ensured staff complete appropriate online training modules in order to develop their understanding of children under two. However, further developments are required in relation to staff members implementing policies and procedures, for example hygiene. People who run the setting keep CIW informed of any changes implemented.

People who run the setting ensure all policies and procedures are followed and are updated to reflect current practice. They also ensure staff are made fully aware of changes and visual prompts are displayed around the nursery as reminders. Incidents and accidents are recorded and signed for by staff, leaders and parents/carers. All required information is shared with the relevant people, however this is not always done in a timely manner. People who run the setting ensure staff are deployed appropriately to ensure they meet staffing ratios and children's needs.

People who run the setting ensure areas of concern within the nursery are rectified in a timely manner, for example environmental changes.

Recommendations to meet with the National Minimum Standards

R1: Ensure all notifiable incidents are reported to CIW in a timely manner

R2: Ensure staff follow all policies and procedures

R3: Further improve hygiene practices

Summary of Non-Compliance

Status	What each means
New	This non-compliance was identified at this inspection.
Reviewed	Compliance was reviewed at this inspection and was not achieved. The target date for compliance is in the future and will be tested at next inspection.
Not Achieved	Compliance was tested at this inspection and was not achieved.
Achieved	Compliance was tested at this inspection and was achieved.

We respond to non-compliance with regulations where poor outcomes for people, and / or risk to people’s well-being are identified by issuing Priority Action Notice (s).

The provider must take immediate steps to address this and make improvements. Where providers fail to take priority action by the target date we may escalate the matter to an Improvement and Enforcement Panel.

Priority Action Notice(s)

Regulation	Summary	Status
N/A	No non-compliance of this type was identified at this inspection	N/A

Where we find non-compliance with regulations but no immediate or significant risk for people using the service is identified we highlight these as Areas for Improvement.

We expect the provider to take action to rectify this and we will follow this up at the next inspection. Where the provider has failed to make the necessary improvements we will escalate the matter by issuing a Priority Action Notice.

Area(s) for Improvement

Regulation	Summary	Status
------------	---------	--------

27	Staff are not always suitably qualified or experienced for the age range they care for and this sometimes impacts negatively on the quality of care provided.	Reviewed
----	---	----------

Date Published 21/02/2023