



Inspection Report

The Green Giraffe Day Nursery

**Green Giraffe Day Nursery
2 Cathedral Road
Cardiff
CF11 9LJ**

Mae'r adroddiad hwn hefyd ar gael yn Gymraeg

This report is also available in Welsh



Date Inspection Completed

03/02/2021

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About The Green Giraffe Day Nursery

Type of care provided	Children's Day Care Full Day Care
Registered Person	Andrea McCormack
Registered places	96
Language of the service	Both
Previous Care Inspectorate Wales inspection	19 February 2020
Is this a Flying Start service?	No
Does this service provide the Welsh Language active offer?	This is a service that is working towards providing an 'Active Offer' of the Welsh language.

Summary

This inspection was carried out during the Covid 19 pandemic. We have therefore focused on the priority areas for this service and not the full quality framework.

Children mostly settle well and feel secure in the nursery. Warm and supportive relationships between children and staff are evident and it is clear staff know the children well. Children are familiar with the new routines in place as a result of the Covid 19 pandemic. Most children have adapted successfully during a time of change, as the same staff provide the security and consistency needed. Staff provide children with an appropriate and appealing range of activities and experiences which promote curiosity, play and learning. The environment is welcoming and attractive. It is well-organised to maintain separate 'bubbles' to meet the current infection control guidance safely. Active monitoring is in place to ensure the nursery responds to changes and guidelines. The leadership and management of the nursery is effective and staff feel managers listen to them and provide good support.

Well-being

This was a focused inspection and we have not considered this theme in full. We have therefore not issued or revised any ratings awarded previously.

Children express their opinions freely and all attempts at communication are valued. They are confident to ask for help or emotional support as needed. Most children cope well with separation from their parents. Some children who have been at home with parents during the lock down period are finding separation more difficult. Children's individual needs are prioritised and they receive an appropriate level of care. Children form strong emotional attachments with their carers who take time to understand their preferences and feelings. Children are happy and relaxed and gain a sense of belonging from attending the nursery. They receive consistent care which fosters their self-esteem.

Care and Development

This was a focused inspection and we have not considered this theme and therefore have not issued or revised any ratings awarded previously.

Environment

This was a focused inspection and we have not considered this theme and therefore have not issued or revised any ratings awarded previously.

Leadership and Management

This was a focused inspection and we have not considered this theme in full and therefore have not issued or revised any ratings awarded previously.

The leadership and management of the nursery is effective with responsibilities shared amongst the registered person, the nursery manager and team leaders. Staff are clear about who they go to when they need to discuss any issues. We spoke to a number of staff who report they are well supported in their role. Staff are pleased with the new digital app which is used to communicate all information and updates to the team. Staff are familiar with all policies and procedures as they are easily accessed on the new app.

People who run the service make clear their expectations to staff during the induction period which is rigorous. Regular supervision sessions or job chats with individual members of staff provide opportunities for nursery staff to receive feedback on their performance. These meetings also give staff the chance to share information with their managers. Staff understand they are free to use the whistle blowing procedure at any time and feel comfortable to do this if necessary.

People who run the service are committed to maintaining the correct ratios of staff to children. They work hard to ensure the same staff are responsible for the same group of children. During the Covid 19 pandemic staff from other Green Giraffe nurseries provide cover for a limited period. The people who run the service are careful to maintain infection control procedures at all times.

There is a statement of purpose in place which provides an accurate picture of what the service offers. This enables prospective parents to make an informed decision about using the nursery.

Recommendations to meet with the National Minimum Standards

None

Areas for improvement and action at, or since, the previous inspection. Achieved

The registered person must ensure that she has obtained two references relating to each employee and that she is satisfied as to the authenticity of the those references

Regulation 28 (1) (a)

Areas for improvement and action at, or since, the previous inspection. Not Achieved

None

Areas where immediate action is required

None

Areas where improvement is required

None

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