



## Inspection Report

**Maldwyn Nursery & Family Centre**

**Park Lane  
Newtown  
SY16 1DE**



**Date Inspection Completed**

03/04/2024

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## About Maldwyn Nursery & Family Centre

Type of care provided	Children's Day Care Full Day Care
Registered Provider	Maldwyn Nursery & Family Centre
Registered places	70
Language of the service	English
Previous Care Inspectorate Wales inspection	<a href="#">[2 October 2023]</a>
Is this a Flying Start service?	Yes
Does this service promote Welsh language and culture?	This service does not provide an 'Active Offer' of the Welsh language and does not demonstrate a significant effort to promoting the use of the Welsh language and culture.

## **Summary**

Children have a voice and express themselves valuably and confidently. They settle well and they are positively happy and have consistently good relationships with staff. Children interact well with each other and thoroughly enjoy their play and learning experiences.

Staff successfully implement the setting's policies and procedures to keep children safe. They effectively promote children's healthy lifestyles through fresh meals and offering children activities outdoors. Staff interact skilfully with children during activities to support their play and learning.

The environment is safe, secure and offers an effective space for children to play and learn. The indoor rooms are light and spacious. The outdoors is beneficial and offers a purposeful and consistently good area for children to access.

People who run the setting manage it well. They ensure that policies and procedures are regularly reviewed to reflect current practice and legislation. Staff are managed positively, and effective partnerships are evident with parents with daily updates shared electronically.

## Well-being

As this was a focused inspection, we have not considered this theme in full.

All children can make choices freely while at the setting. They are confident to communicate their needs as they know staff will listen to them.

Children have clear bonds of affection with staff. They are happy and settled, and cope well with separation from their parents. Children respond positively to interactions from staff members.

All children behave and interact well, in line with their ages and stages of development. They show care and sensitivity towards each other, considering each other's needs through sharing and taking turns. Children communicate effectively with adults and their friends.

Children take great interest in resources and activities provided. For example, we saw younger children enjoying active playing with the wooden spoons and shakers, and older children moving happily around the indoor and outdoor area making use of available resources.

Children are inquisitive and keen to show adults what they can do. They concentrate well, sustaining interest in things they have chosen to do for extended periods. They have many opportunities to develop their independence skills.

## Care and Development

As this was a focused inspection, we have not considered this theme in full.

Staff know how to keep children safe and healthy. Nearly all staff are trained in safeguarding requirements, and they understand the safeguarding procedures to follow should they have concerns about a child. They record accidents and incidents and inform parents. They demonstrate good hygiene and infection control and follow clear procedures to manage any allergies, dietary requirements, or medical needs.

Staff ensure they promote a healthy lifestyle. The food provided by the setting is nutritious and there are regular opportunities for children to access outdoor facilities.

Staff respond well to the needs of the children and have valuable understanding of child development. They know children's individual needs well allowing them to provide consistently good care and support. Staff consider children's interests when planning. They effectively track children's progress and identify next steps to support their development.

## Environment

As this was a focused inspection, we have not considered this theme in full.

The nursery is set within one building surrounded by a well-resourced outdoor area with ample secure space. The premises are well-maintained and welcoming. Staff ensure only authorised entry to the setting, and they keep a detailed log of any visitors.

Appropriate risk assessments are completed on areas used by the children, including activities and trips or visits. Daily checks are completed and recorded on the indoor and outdoor environment prior to children using the space. This helps to ensure any new hazards are identified and managed well.

Good quality furniture, toys, and resources available indoors and outdoors, promote children's play and development. They are age-appropriate and are set out to allow children to access them easily, which supports their independence. Consistently well-planned areas within the setting, such as the sensory areas and role play areas inspire and benefit children to play and investigate.

## Leadership and Management

As this was a focused inspection, we have not considered this theme in full.

People who run the setting have a statement of purpose that includes all the information parents need to decide if it is the right care for their child. Policies and procedures are updated when required and contain current Welsh Legislation and guidance. Most paperwork is well organised allowing information to be accessed easily when required.

People running the setting do not ensure that records of actions taken in relation to allegations of abuse or neglect are available, including the reporting of concerns to relevant authorities. During the inspection, people running the setting were unable to evidence actions and outcomes following safeguarding concerns. They were unable to evidence information concerning past referrals made to authorities or the outcomes of these referrals. Due to the impact on children using the setting, we have therefore issued a priority action notice. This priority action notice is regarding arrangements for the protection of children, especially the keeping of records and the reporting of concerns to relevant authorities. People running the setting must take immediate action to address these issues.

People running the setting make sure the checks for staff and their training is up to date. The required information in the staff employment files is complete. The setting has ensured that the required information in the children's individual records is updated in order to meet their individual needs.



### Summary of Non-Compliance

Status	What each means
<b>New</b>	This non-compliance was identified at this inspection.
<b>Reviewed</b>	Compliance was reviewed at this inspection and was not achieved. The target date for compliance is in the future and will be tested at next inspection.
<b>Not Achieved</b>	Compliance was tested at this inspection and was not achieved.
<b>Achieved</b>	Compliance was tested at this inspection and was achieved.

We respond to non-compliance with regulations where poor outcomes for people, and / or risk to people's well-being are identified by issuing Priority Action Notice (s).

The provider must take immediate steps to address this and make improvements. Where providers fail to take priority action by the target date we may escalate the matter to an Improvement and Enforcement Panel.

### Priority Action Notice(s)

Regulation	Summary	Status
22	The Designated Safeguarding Officers must ensure that written records are kept of any allegation of abuse and neglect, and of the action taken in response. Ensure that any concerns about the welfare or safety of children are reported to relevant authorities when required.	New

Where we find non-compliance with regulations but no immediate or significant risk for people using the service is identified we highlight these as Areas for Improvement.

We expect the provider to take action to rectify this and we will follow this up at the next inspection. Where the provider has failed to make the necessary improvements we will escalate the matter by issuing a Priority Action Notice.

### Area(s) for Improvement

Regulation	Summary	Status
N/A	No non-compliance of this type was identified at this inspection	N/A

Where we find the provider is not meeting the National Minimum Standards for Regulated Child Care but there is no immediate or significant risk for people using the service, we highlight these as Recommendations to Meet National Minimum Standards.

We expect the provider to take action to address these and we will follow these up at the next inspection.

### National Minimum Standards

Standard	Recommendation(s)
Standard 24 - Safety	To ensure all those working with and caring for children are fully aware of the risk assessments associated with the activities they are involved in.
Standard 13 (Day Care) - Suitable Person	To ensure all staff have the required two references prior to starting work at the setting.

Where we think it helpful, we may make best practice recommendations. These are to encourage settings that are doing well to become even better at helping children thrive.

### Best Practice

Recommendation(s)
To ensure routines are completed in a timely manner so children remain engaged and staff have more opportunities to interact with children.

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